

May 30th, 2019

To: Advanced Communications & Information Technology, Joint Cmte.  
*Sen. Blake Johnson, Co-chair*  
*Representative Stephen Meeks, Chair*

Arkansas Legislative Council  
*Senator Cecile Bledsoe, Chair*  
*Representative Jeff Wardlaw, Chair*

From: Yessica Jones, Chair  
Information Network of Arkansas Board

Ref: Act 550 of 2015  
A.C.A. 25-27-104 (a)(3)

Pursuant to Act 550 of 2015, I hereby submit the attached report of service authorizations and rates approved this day by the Board of the Information Network of Arkansas.

Signed:

Yessica Jones, Chair  
Information Network of Arkansas Board

## **Information Network of Arkansas**

### *Legislative Report on Fee Changes as Required by Act 550 of 2015*

#### **Report for: Q1 & Q2 2019**

For these two quarters, there were new fees for new services, as outlined in the attached **Electronic Online Service Authorization and Rate Request**.

New Services with convenience/user fees launched:	27
Changes to existing fees:	0
New services launched with no fee:	4
Compulsory/Mandatory User Fees:	0

#### **About the Information Network of Arkansas**

The Information Network of Arkansas is a public-private partnership formed by legislation in 1995. Arkansas code §25-27-101 establishes INA's mission to expand access to government services and information for citizens and businesses in Arkansas.

Since 1997, INA has developed and supports the ongoing operation of over 800 websites and online services on behalf of 116 Arkansas state government agencies, boards and commissions as well as 103 city and county government entities. Thousands of citizens use its services each year to process over 7 million secure online transactions.

Although INA is primarily funded through fees paid by citizens and businesses who choose to use its value added services, over 60% of services developed and supported by INA do not involve transaction fees.

The contract for management of these services was awarded to the Arkansas Information Consortium, LLC., a subsidiary of NIC, Inc., through a competitive bid process in 1997 and again in 2011. INA's twelve-member board, whose members are appointed by the Governor, is comprised of both public and private sector representatives of key government and business interests and approves all fees charged for these services.

The INA board is represented by the following agencies and user associations:

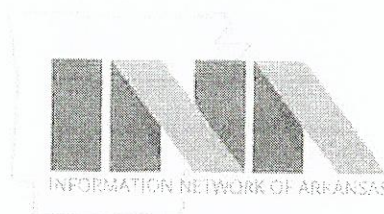
#### **State Agencies**

Arkansas Department of Finance and Administration  
Arkansas Secretary of State  
Arkansas Department of Information Systems  
Arkansas Department of Workforce Services  
Arkansas Development Finance Authority  
Arkansas Economic Development Commission

#### **User Associations**

Independent Insurance Agents  
Arkansas Society of CPAs  
Arkansas Emergency Management Association  
Arkansas Bar Association  
Arkansas Bankers Association  
Arkansas Public Library Association

More information about INA, including a full list of services, can be found online at [ina.arkansas.gov](http://ina.arkansas.gov). More information about NIC can be found at [www.egov.com](http://www.egov.com).



## **Electronic Online Service Authorization and Rate Request**

Date Proposed: May 30, 2019

Request Number: 2019-1

Period: Indefinite

### **Summary:**

Consistent with the Arkansas statutes governing access to public records, the Information Network of Arkansas through its broad authority granted to it by A.C.A. §25-27-101 et seq., the Information Network of Arkansas' Contract No: SP-11-0143, the Network Manager's Proposal of the Arkansas Information Consortium, Inc. and the contract dated July 1, 2011, with any amendments thereto, between the Information Network of Arkansas and the Arkansas Information Consortium, Inc., being so authorized as Network Manager for the Information Network of Arkansas (INA) does request and recommend that the INA Board approve and authorize the Network Manager to create, implement and offer to the public the INA services proposed in this document. In addition, the Network Manager also requests and recommends that the INA Board approve the per record search fees per service offered. It is understood by all parties that the rates requested in this document per service are the maximum allowed and will be published in the INA fee schedule and Service Agreements. The Network Manager reserves the right at its own expense to offer any and all INA services at any rate less than the maximum amount approved in this and any future rate requests.

**Request 1: Over the Counter Payments**

Board of Pharmacy

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% + \$1.00	User
E-Check	\$2	User
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

**Request 2: Over The Counter Payments**Arkansas Towing & Recovery Board  
City of Little Rock Building Permits

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% + \$1.00	User
E-Check	N/A	User
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:



**Request 3: Online & Over The Counter Payments**

Lake City

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% + \$1.00	User
E-Check	N/A	User
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

**Request 4: Online Payments**

Jonesboro Business Tax Online Payments

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% + \$1.00	User
E-Check	\$2	User
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

**Request 5: Court ePay/eTraffic Processing System**

Austin District Court

Cabot District Court

Caddo Valley District Court

England District Court

Jacksonville District Court

Lonoke County District Court

Perryville District Court

Wrightsville District

Ward District Court

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	\$2.30 + \$1.25 / \$50.00 increment	User
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

**Request 6: Online Payments****Administrative Office of the Courts**

Howard County Circuit Court

Howard County Circuit Court - Juvenile Division

Howard County Circuit Court - Probate Division

Little River Circuit Court

Little River Circuit Court – Juvenile Division

Pike County Circuit Court

Pike County Circuit Court - Probate Division

Polk County Circuit Court

Sevier County Circuit Court

Sevier County Circuit Court - Probate Division

Arkansas Court of Appeals

Arkansas Supreme Court

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	\$5.00 per new filing	Agency
E-Check	\$5.00 per new filing	Agency
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

**Request 7: Approval of New Agency Agreement(s)**

In accordance with the authorities cited above, the Network Manager requests and recommends that information developed by INA for online access from the following agencies be made available for search and download through INA at no fee, unless otherwise specifically approved in a separate Service Request.

**(MOU's - No transaction fees apply, no cost development of online services)**

Saline County Collector's Office - Live Chat

Boone County Collector - Live Chat

Arkansas State Police - Alexa app and Google Home app Driver's Practice Exam Quiz

Secretary of State - Website Updates for New Administration

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

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Signed: \_\_\_\_\_

Yessica Jones, Chair  
Information Network of Arkansas Board

Date: May 30, 2019