Transforming the Behavioral Health System in Arkansas

Better access to services, more treatment options in communities across the state and help in time of crisis



What is behavioral health transformation?

The Arkansas Department of Human Services, working with mental health and substance abuse treatment clinicians and clients, is proposing changes to the behavioral health service funded by Medicaid and other state funds.

The goal is to create a mental health and substance abuse program that can better handle the complex issues facing citizens of Arkansas. Providing access to services in clinics and communities to address issues before there is a crisis will help keep children and adults out of more expensive hospitals and residential treatment centers.

Often, people with behavioral health issues become involved with the criminal justice and child welfare systems. This transformation can also help local law enforcement and others because it will:

- Allow Medicaid-eligible youth and adults to access coordinated substance use and mental health treatment at the same time. - Allow for development of crisis units for adults experiencing acute mental health issues, which could serve as an alternative to jails and emergency rooms.

- Allow primary care practices to offer behavioral health services so that people can get care close to home.
- Ensure people with the highest level of need have someone coordinating their care.
- Provide home and community based alternatives to the use of higher cost inpatient and psychiatric residential treatment.

Proposed effective date of changes: *July 2017*

How will level of care be determined?

The State will go through a competitive bidding process in the winter of 2016 to select a company to provide an independent assessment of client needs. This improves the integrity of the Medicaid program by ensuring that an independent entity-- rather than the service provider – determine the array of services needed by an individual.

Levels & Services Available

Tier One: Counseling Level



Populations Served: Medicaid beneficiaries with mental health and/or substance use disorder treatment needs

Services: Behavioral Health Counseling Mental Health Education Medication Management Diagnosis & Assessment

Available without independent assessment.

Tier Two: Rehabilitative Level

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Populations Served: Children with serious emotional disturbance and adults with serious mental illness

Services: Psychotherapy Treatment Plans Adult Rehab Day Service Care Coordination Peer Support Family Support Partners Pharmacological Counseling Child and Youth Support Services In-home Support

Independent assessment required.

Tier Three: Intensive Level



Populations Served: Children with serious emotional disturbance and adults with serious mental illness

Services: Psychiatric Residential Treatment for Children Therapeutic Communities for Adults

Independent assessment required.



 \sim Crisis services available for all tiers. \sim