Agreement Botwieen<br>The Arkansas Department of Health and Human Servicess (ADHS)<br>The Arkansas State Polico (ASP)

## Purpose

In accordance with Arkansas Code Annotated \$12-8-501, the state has a responsibilit; to provide competent and thorough child abuse investigations which are sensitive to the needs of children and families; that it is difficult for caseworkers with the Divislon of Children and Famlly Services of the Department of Health and Human Servicess, which is currently charged with the responsibilities of investigating child abuse and providing services to children and families, to separate their dual roles as investigators and service providers. Chlld abuse is a crimi; and suspected chlld abuse should be investigeted with due diligence by trained law enforct:ment Investigators.

## Duration

This agreement along with the Arkansas State Police, Cimes Against Children Divisio i, Operational Protocols and Attachment A shall take efrect July 1, 2006 and shall end Ju'ne 30, 2007. This agreement shall be binding upon any successors to the Director of ADHHE; and the Director of the ASP. This ggreement and protocol shall be subject to the continuing re, iew of the Arkansas Legislature and the U.S. Department of Health and Human Services, Admini tratation for Children and Famlies.

## Statutory Requiraments

The ASP agrees to comply with all applicable state and federal laws and regulations, wiolch include the Juvenile Code, the Child Maltreetment Act, The Child Abuse Prevention ant Treatment Act (CAPTA), and the Adoptions and Safe Families Act (ASFA), and the Crines Against Children Divislon, Arkansas Code Annotated 512-8-501.

## Confidentiality

The ASP agrees to follow the confidentiality requirements as outlined in the Chid Abust Prevention and Treatment Act and the Child Maltreatment Act and make the following assurance:

No disclosures of information concerning child malkreatment allegations shall be made uxcept as authortzed under state or federal law or regulations and shall be made corsistent with lirimes Against Children Division Protocol.

In connection with this Agreement, each party hereto will receive certain comfidential information relating to the other party. For purposes of this Agreement, any information furnished o made avallable to one perty relating to the operation, business, customers, properties, assets, liabilities or information relading to reclpients and providers, including but not limited to protected liealth information as defined by the Privacy Rule promulgated pursuant to the Health Insuranise Portability and Accountability Act (HIPAA) of 1996, is collectively referred to as "Confidential Information".
The ASP shall safeguard the use and disclosure of information concerning applicants for or recipients of Tite XIX services in eccordance with 42 CFR Part 431, Subpart F, and shill comply with 45 CFR Parts 180 and 164 and shall restrict access to and disclosure of such infor zation in compliance with federal and state laws and regulations.
The ASP shall treat all Confidential Information which is obtained by it through its perfounance under the contract as Confidentiad Information to the extent that corfidential treatment is provided under State and Federal law, and shall not use any information 30 obtained in any maniver except as necessary for the proper discharge of its obligations and securing of its rights hereur der. The
parties acknowiedge that the disclosure of Comfidential Information in contravention of the provisions hereof would damage the party to whom the information disclosed relates ind such party has the right to ceek all remedies at law or equity to minimize such damage anc to obtain compensation therefore.

## Financea

Upon the approval of the ADHHS, DCFS the transfer of funds shall be made in the following manner:

The ADHHS will transfer federal funds and other revenues to the ASP via stars treasury fund transfers upon receipt of blling information provided by the ASP. The arliount transferred will not exceed the amount designated in Attachment $A$.

Whle the ADHHS agrees to transfer the funds designated in Attachment A, the ASP algrees that any additional funding required by the ASP to comply with this agreement will be the responsibility of the ASP. The ASP agrees to request any additional funding from the Arkansas State Legislature as part of its budgeting procoss.

The transfer of funds shall be made in a manner that is acceptable under the laws of $t$ 'e State of Arkansas and the rules, regulations, and procedures of the DF\&A: and in compllance "ulth any federal guidelines that may afrect any portion of those monies transferred.
The Department of Heath and Human Services agrees to continue to provide offlice sprice to Inchude utilitios, telephone service, and CHRIS stations to those positions transferred and others upon mutual agreement.

## Severability

The parties agree to be bound by any change in federal laws or requations, or state lows of state plans pertaining to the operation of the various programs alfected by this agreement $a \cdot d$, in the evert this agreement is ireconcliably inconsistent with such taws, regulations or plans, this agreement shall be subordinate thereto. The provisions of this agreement are severative such that invalldity of one (1) provision shall not affect the validity of any other provision.

## Program Responslbilities

The ASP, upon acceptance of this agreement, assumes responsibilly for criminal chilic abuse Investigations in accordance with Act 1468 of 2005 and those allegations of child mattryatment deemed the responsibilify of the ASP by this Agreement in conjunction with the Goverr)rr's Executive Order. The ASP shall not be responsible for any child welfare matters other "uan those set out in this agreement uniess additional responsitility is incorporated into this agree 'vent in the form of an amendment by mutual agreement of the ASP and the ADHHS. ASP agrees to use the Child Reporting information System (CHRIS) for all documentation of activities associaled with the investigation of suspected child maltreatment. DCFS staff will act as secondary on :ill CACD investigations, but will not enter any information into the CHRIS tile on the investigatior. ADHHS agrees to update CHRIS, at its expense, to include all applicable ASP forms.
The parties agree that the cost of any disallowance, deferral, sanction, or other liability :hall be borne by the program or agency whose conduct or performance is the basis of the disal owance, deferral, sanction, or other liability.

## Monitoring and Disputto Resolution

The parties, the Director of the ADHHS, the Director of the ASP, the Director of the DCl: S, or their designee, and the Chief Administrator of the CACD shall meet as needed to discurs specific cases, operations, protocol compliance, and other pending issues. The parties agree wi work
together in good faith and in the spirit of cooperation. If this fails, the parties agree to :ubmit to non-binding dispute resolution led by a representative of the Governor's Office.

The ADHHS shall have final authority on all decisions regarding removal, protection, riasonable efforts, and reunification. The ADHHS is the designated agency for administration ant: oversight of the federal programs under Titles IVB and E of the Social Security Act for the State off Arkansas.

Amendment of Agreement
The Agreement shall not be approved, amended or assigned without the consent of the: Arkansas Department of Health and Human Services Division of Children and Family Services a $\mathfrak{x d}$ the Arkansas State Police Crimes Against Children Division.

Oversight
Pursuant to Arkansas Code Annotated $\$ 12-8-506$, the oversight committee shall meet to review the administration of the child abuse hotline, child abuse investigations, and service delivery to children and families.

The ASP shall submit reports with a copy to the Director, Division of Children and Far ty Services, regarding the administration of the Child Abuse Hotline and child abuse investigations at least quarterly to the Legislative Oversight Committee, House Subcommittee on Children and Youth of the House Committee on Aging, Children and Youth, Legislative and Military 'Affairs and the Senate Committee on Children and Youth.

This agreement was signed by the following:


Crimes Against Children Division Arkansas State Police


Date


Date


Roy Kindle, Director
Division of Children and Family Services
Arkansas Department of Health and Humar! Services


# ARKANSAS STATE POLICE CRIMES AGANST CHILDREN DIVISION OPERATIONAL PROTOCOLS 

## SECTION I. Responsibillitios

Arkansas Code Annotated 512-8-501 et.seq. established the Arkansas State Police Family Protection Urit, currently known as the Crimes Agalnst Children Division (CACD). The assumed responsibulities of the sections of that unit are delineated below.

Nothing in this protocol should be interpreted as replacing existing efforts of local law erforcement or mandating joint investigations.

## A. Child Abuse Hotline Section

The Child Abuse Hotine Section will:

- Recelve, document and forward all materially complete and valld reports.
- Not automatically conduct a history check when calls show to be waiting for 15 mirlites or longer
- Attempt to secure all information requested on the CHRIS screen and elictit the foll: wing:
- Reason the reporter suspects chld mattreatment and how the reporter acquired the information
- Current risk of harm to the child
- Mertal and physical condition of the alleged offender
- Potential danger to staff assessing the report
- Identity and location of possible witnesses or persons knowiedgeable about the: alleged child maltreatment
- Relevant addresses and directions
- Licensing authority and facility involved
- Prioritize and essign the report according to the terms of the Adreement between tie ADHHS and the ASP.
- Inform the caller if the report does not constitute a report of child maitreatment.
- Transmit to DCFS or CACD for investigation and/or assessment.
- Telephone nottication of Prionty I calls to County Office and the CACD supervisor. Afterhours nottication is to be made to the appropriate on-call member of elther the Div ilon of Childien and Famly Services (DCFS) or the CACD.

The Child Abuse Hotine Section Administrator will maintain a hard copy listing of DCFs; on-call staff Including supervisors and CACD as provided by those respective entities.

The DCFS will mainfain in the CHRIS System a current list of on-call DCFS staff, super risors, and Area Managers including home and pager numbers.

At any time should the system be inoperable or the respective enthites do not have acoliss to the computerized entry, the matreatment reports shall be forwarded by telephone.

Child mattreatment allegations will be assigned for child maltreatment investigation puriuant to A.C.A. §12-12-509 as follows:

| Type of Matitrontment | Priority | Agency |
| :--- | :---: | :---: |
| Abandonment | 1 | DCFS |
| Abuse with a Deadly Weapon | 1 | $\frac{\text { ASP }}{}$ |
| Bone Fractures | 1 | ASP |


| Brain Damage/Skuli Fracture | 1 | ASP |
| :---: | :---: | :---: |
| Burns, Scalding | 1 | ASP |
| Cuts, Bruises and Welts/Age 4 and over - | VII | ACP |
| Cuts, Bruises and Welits/Age three and under - | VIII | ASP/DCFS |
| Death | I | ASP |
| Educational Neglect | II |  |
| Environmental Neglect | II | DCFS |
| Extreme or Repeated Cruelly | II | DCFS |
| Falure to Protect | Iorll | DCFS |
| Failure to Thrive | forl | ASPIDCFS |
| Human Bites | 1 | DCFS |
| Immersion | 1 | OCFS |
| Inadeguate Clothing | II | ASP |
| Inadequate Food | II | DCFS |
| Inadequate Shelter | 11 | DCFS |
| Inadequate Supervision | II | DCFS |
| Indecent Exposure | 1 | DCFS |
| Internal Injuries | 1 | ASP |
| Kicking | II | ASP |
| Lock-out | II | DCFS |
| Malnutrition | 1 | DCFS |
| Medical Neglect | II | DCFS |
| Medical Neglect of Disabled Infants | 11 | DCFS |
| Mental Injury | II | DCFS |
| Munchausen Symdrome by Proxy or Factitious illness by Proxy |  | DCFS |
| Newborn Child Born with an Illegal Substance in its System or Bom with a Health Problem as a Result of the Pregnant Mother's Use Before Birth of an Illegal Substance | II | DCFS DCFS |
| Poison/Noxious Substances | 1 | ASP |
| Pornography/Exposure to Live Sex Act | 1 | ASP |
| Sex (Oral) | 1 | ASP |
| Sexual Contact | 1 | ASP |
| Sexual Exploitation |  | ASP |
| Sexual Penetration | 1 | ASP |
| Shaking a Child Age Four or Ofder | 11 | ASP |
| Shaking a Child Age Three or Younger |  | DCFS |
| Sprains/Dislocations | II | DCFS |
| Striking a Child Age Seven or Older on the Face | II | DCFS |
| Striking a Child Age Six or Younger on the Face | II | DCFS |
| Striking. Pinching or Biting a Child in the Genital Area | I | DCFS |
| Striking a Child with a Closed Fist | 11 | DCFS |
| Subdural Hematoma | 1 | DCFS |
| Substance Misuse Suffocation or Interfering with Breathing | II | DCFS |
| Suffocation or Interfering with Breathing Threat of Harm | 1 | ASP |
| Throwing a Child | 1 | DCFS |
| Tying/Close Confinement | II | DCFS |
| Underaged Juvenile Aggressors (Under Age Ten) | I | DCFS |

Depending upon the location (head/torso, excluding buttocks), severity and multipliciy of the injuries, cuts, bruises and welts may be a Priority I.

- The investigation of bruises, cuts, or welts in or on any portion of the head, face, neck, or torso, excluding buttocks, that are the result of a direct act agalnst the child by a parint or caretaker, when reported by a medical facility or medical personnel or law enforcemi:nt, will be the responsibility of the CACD. This does not include an injury that is the result of a lalure on the part of the parent or caretaker to safeguard the child from environmental situations that resulled in those injuries.

Reports containing information that young children are behaving in a developmentall, inappropriate sexual manner, but do not contain allegations of sexual abuse or name an offender will not be registered as child maltreatment, but will be referred to DCFS for an asses: iment of the family's need for services. If the assessment resultis in an allegation of child sexual z:uuse as defined by statute and Protocol, the DCFS worker will make a report to the Child Abu:ie Hotline, and, if accepted, be investigated by CACD.

The Arkansas State Police, being specially trained and organizationally placed outsious the Arkansas Department of Health and Human Services, shall investigate all allegations that name a foster parent or foster chlld as an alleged offender or underaged juvenile aggressor or that occur in any Human Development Center, or in a facility administered or under contract to the Division of Youth Services (excluding the community based providers). Those DYS facilities i: dude: Alexander Juvenile Correctional Facility, Harrisburg Juvenife Treatment Center, Colt, Juvenile Treatment Center, Lewisville Juvenile Treatment Center, Mansfield Juvenile Treatme it Center, Mansfield Juvenile Treatment Center - Females, Dermott Juvenile Treatment Center, and Dermott Juvenile correctional Facility (18-21 program) or any report which lists a DHFIS employee as an allieged offender.

## B. Judicial and Other Appearances

Employees of the CACD will prepare affidavits, appear and respond to queries in the Administrative Hearings conducted by the Department of Health and Human Services and court proceedings. Each employee will appear in response to a subpoena or other notification in any
proceeding in Juvenile Court or Cincuit Court. proceeding in Jlvenike Court or Circuit Court.

To ensure the DHHS and the CACD are adequately prepared for court appearances and administrative hearings, the CACD will send the Central Registry its investigative file within ten business days of the request for the file by the Central Registry manager.

## SECTION U. Working Relationships between the Arkansas State Police and the Livision of Children and Family Services

Members of the ASP and DCFS will cooperate fully to assess, evaluate, or determine the need to provide services to the children and families of the State of Arkansas. This will include the notification to the appropriate DCFS County Office of observations, findings, or other irformation by members of the CACD that will aid the DCFS in providing those services.
No member of the ASP shall atternpt to inhibit the reunification efforts of the DCFS in dealing with families. Should CACD have unresolved concerns regarding the safety of a child, they, should express these concerns through the DCFS chain of supervision, beginning with the Areia Manager.

## SECTION III. Investigative Requirements

The Arkansas State Police shall begin a child maltreatment investigation within twenty-: ur (24)
hours of receiving an allegation of severe maltreatment hours of receiving an allegation of severe maltreatment. Upon initiation, the CACD will immediately notify DCFS if there are concerns about the safety of the children in the hoine. If a report is received after hours regarding the hospitalization of a victim child and other children
remain in the home, the CACD will immediately notity the DCFS on-call worker. An inverstigation is initiated when the victim is interviewed or examined outside the presence of the alleged offender. An assessment for safety does not constitute an initiation of a child maltreatminnt investigation. DCFS may provide transportation assistance for medical examintations to the nearest appropriate provider.

The ASP will have an initial response by an investigator from the CACD within twenty-fcur (24) hours for Priority I cases and within saventy-two (72) hours for Priority II cases. To prevent multiple interviews of the chlld viotim, the CACD will enter into a Chid Maltreatment Investigation Agreement with the Mult-Disclplinary Teams. This agreement shall identify the agencik;i; including agency head signatures, entering into such agreement on behali of the team. No such agreement shall contain language that may cause the local law enforcement agency, thy CACD, or any other agency member of such team to breach that agency's axisting policies or cuuse an unsound working relationshlp between the agencies concemed. As the Arkansas State Police are acting under agreement with the Department of Health and Human Services to consluct investigations, the Department of Health and Human Services will have the right to appl Jve or amend such agreements.

Arkansas Code Annotated \$12-12-509 (d) recuires determinations on all allegations of ;hild maltreatment be made within thirty (30) days of the receipt of the initial raport. The CAC: D wil meet this requirement unless the investigation rolates to an out of home offender of sexital abuse and can be extended as allowed by statute and insure the appropriate finding and ail sioporting documentation for each allegation is indicatod in CHRIS. The determination of chlld mailtreatment may be based on information developed during a criminat investigetion conducted in conjumetion with the child maltreatment investigation.

Required notifications as set out in Arkansas Code Annotated \$12-12-512 and \$12-12-:15 and PUB 52 shall be made by the agency of primary responsiblity with the exception of repirts involving foster children, in which case notifications to logal parent/guardian, public deffinder or counsel, juvenile division or clrcult court, Aitomeys Ad Litem and CASA will be made by' DHHSDCFS.

Any recsipt of en allegation that a client or resident of any facllty licensed or registered jy the State of Arkansas or meeting licansing requirements has been subjected to child maltrriatment while at such facility shali cause the agency assigned as having primary responsibilly firt the investigation to notify the lloensing or registering authority of the recolpt of that report ( $2,1 \mathrm{k}$ ansas Code Annotated §12-12-507(d)). Each such notification will be documented in CHRIS.

## SECTION N. Disclosure of Information

Pursuant to Arkansas Code Annotated \$12-12-508, any information concerning the ide 'tity of an alleged victim, suspect, witness, or reporting person shall not be disclosed by any ment ber of the CACD, except as allowed by federal or state law or regulation. This is to include veriticition that any individual or allegation exists in the Central Reglstry. All notifications, disciosures and release of investigative material concerning criminal proceedings will be made by the CACD. A.I other notifications and disclosures surrounding and concerning the Central Reglstry will be in ade by the DCFS.

Pursuant to Arkansas Code Annotated §9-27-352, the name of any subject of arrest th:it is a juvenile will not be released unless authorizad by witten order of the juvenile court; or :1e subject is formelly charged with a felony in circult coult and the approval of the Prosecuting Atturney who caused the charges to be flled has been obtained. The arrest or detention of ajuverite may be released to a select group when the exchange of information is for the purpose of obta ing servioes for the juvenle or to ensure public safety. The release of information for this I nited purpose must be authorized by a written order of the juvenite court.

No investigative file shall be released while the investigation is actively being pursued, excepl as allowed in Arkansas Codes Annotated 12-12-506. An investigative file may be released lyy DCFS upan completion, or when a determination has betn made by the appropriate Prosecuting Attorney that charges are to be fled and those charges ere formally filed.

At no time will the identity of the victim of a "sex offense," as enumerated in Arkansas Cide Annotated $\$ 16-90-1101(6)$, be disclosed. This includes Information that may directly or indirectly identify the victim.

Nothing in the preceding paragraphs will preclude timely disclosure to the appropriate Prosecuting Attorney's Office in the furtherance of the prosecution of the offender in such crimes; or other law enforcement agencles in the furtherance of the investigation; or as required by the Division of Children and Family Services; or the U.S. Department of Health and Human iservices, or any assistance through the Arkansas Crime Victims Reparations Act. CACD may vel"relly disclose information to the Prosecuting Attorney or law enforcement upon request or as necessary to facilitate investigation/prosecution.

Cases of malicious reporting shall be made to the Prosecuting Attorney's Office in accor'Jance with A.C.A. § 12-12-512 and 12-12-506.

## SECTION Y. Multh-discipilnary Toams and Citiven Roviow Panels

Recognizing that mult-disclplinary teams and clizen review panols are a viable and vali.able asset in the approach to child maltreatment oach member and supervisor of the CACD. issigned to investigative duties will be acthe in supporting those teams. This will include attendirig meetings, joint training sessions, and encouragement of team members in this joint eftoit.

## Amendment of Protocols

The Arkansas Department of Health and Human Services Division of Chtdren and Family Services Chidd Matreatment Assessment Protocol shell not be amended without the cor sent of the Division of Children and Famlily Services and the Arkansas State Police CACD. ADHHS agrees to update this document as soon as possible atter any statutory or other agreed spon amendments.

