Stricken language would be deleted from and underlined language would be added to the law as it existed prior to this session of the General Assembly.

1	State of Arkansas	$\mathop{ m As} olimits Engrossed: H3/16/05 \\ \mathop{ m ABill} olimits$		
2	85th General Assembly	A DIII		
3	Regular Session, 2005		HOUSE BILL 2577	
4	D D 16 1			
5	By: Representative Bradford			
6				
7		For An Act To Be Entitled		
8 9	AN ACT TO AMEND THE MINIMUM STAFFING STANDARDS			
9 10	FOR NURSING FACILITIES; TO ENSURE RESIDENTS CARE			
11	NEEDS; TO CLARIFY PENALTIES; AND FOR OTHER			
12	PURPOSES.			
13	TORTOBL			
14	Subtitle			
15	TO AMEND THE MINIMUM STAFFING			
16	REQUIREMENTS FOR LONG-TERM CARE			
17	FACI	LITIES.		
18				
19				
20	BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:			
21				
22	SECTION 1. Arkansas Code § 20-10-1401 is amended to read as follows:			
23	20-10-1401. Definitions.			
24	For purposes of this subchapter:			
25	(1) " Day	shift" means the period of 7:00 a	.m. to 3:00 p.m.;	
26	(2)(A) "I	Direct-care staff" means any licen o	s ed or certified	
27	nursing staff nurse aide or licensed nurse who provides direct, hands-on care			
28	to nursing facility residents in a nursing facility.			
29	(B)	"Direct-care staff" shall not ind	clude therapy	
30	personnel or personnel listed in § 20-10-1404;			
31		ning shift" means the period of 3:0	- ·	
32	(4) "Midnight census" means the number of patients occupying			
33	nursing home beds in a nursing facility at midnight of each day;			
34	_	ht shift" means the period of 11:00	U p.m. to 7:00 a.m.;	
35	and (C) (N)		- 41	
36	(6) "Nurs	se aide" means any person who meets	s the requirements	

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1 according to regulations adopted pursuant to (42 C.F.R. § 483.75(e)), as it 2 existed on January 1, 2005; and (6)(A)(7)(A) "Nursing facility or nursing home" means any 3 4 buildings, structure, agency, institution, or other place for the reception, 5 accommodation, board, care, or treatment of more than three (3) unrelated 6 individuals, who, because of physical or mental infirmity, are unable to 7 sufficiently or properly care for themselves, and for which reception, 8 accommodation, board, care, and treatment a charge is made. 9 (B) Provided, the term However, "nursing facility or 10 nursing home" shall not include: 11 (i) the The offices of private physicians and 12 surgeons,; 13 (ii) boarding Boarding homes,; 14 (iii) residential Residential care facilities; 15 (iv) intermediate Intermediate care facilities for 16 the mentally retarded; 17 (v) hospitals Hospitals; 18 (v) institutions Institutions operated by the 19 federal government or licensed by the Division of Developmental Disabilities 20 Services; or 21 (v) any Any facility which that is conducted by and 22 for those who rely exclusively upon treatment by prayer alone for healing in 23 accordance with the tenets or practices of any recognized religious 24 denomination. 25 26 SECTION 2. Arkansas Code § 20-10-1402 is amended to read as follows: 27 20-10-1402. Standard of care Staffing standards. 28 (a) The Department of Human Services shall not issue or renew a 29 license of a nursing facility or nursing home unless that facility employs 30 the nursing personnel direct-care staff needed to provide continuous twentyfour-hour nursing care and service to meet the needs of each resident in of 31 32 the nursing facility or nursing home and the standard of care as staffing 33 standards required by all state and federal regulations. 34 (b) The staffing standard of care required by this subchapter shall be 35 the minimum standard of care number of direct-care staff required by nursing facilities or nursing homes and shall be adjusted upward to meet the care 36

1 needs of residents. 2 (c) If a facility varies shift hours from the shift hours listed in § 20-10-1401, the facility shall meet the staffing requirements for the shift 3 4 listed in § 20-10-1403. 5 6 SECTION 3. Arkansas Code § 20-10-1403 is amended to read as follows: 7 20-10-1403. Ratio of staff to residents. 8 (a) Effective July 1, 2001, through June 30, 2002, all nursing 9 facilities shall maintain the following minimum direct-care staff-to-resident 10 ratios: 11 (1) One (1) direct care staff to every seven (7) residents for 12 the day shift. Of this direct care staff, there shall be one (1) licensed nurse to every forty (40) residents; 13 (2) One (1) direct-care staff to every ten (10) residents for 14 15 the evening shift. Of this direct-care staff, there shall be one (1) licensed 16 nurse to every forty (40) residents; and 17 (3) One (1) direct-care staff to every sixteen (16) residents for the night shift. Of this direct-care staff, there shall be one (1) 18 19 licensed nurse to every eighty (80) residents. (b) Effective July 1, 2002, through June 30, 2003, all nursing 20 21 facilities shall maintain the following minimum direct-care staffing-to-22 resident ratios: 2.3 (1) One (1) direct care staff to every seven (7) residents for 24 the day shift. Of this direct care staff, there shall be one (1) licensed 25 nurse to every forty (40) residents; 26 (2) One (1) direct-care staff to every nine (9) residents for 27 the evening shift. Of this direct-care staff, there shall be one (1) licensed 28 nurse to every forty (40) residents; and 29 (3) One (1) direct-care staff to every fourteen (14) residents 30 for the night shift. Of this direct-care staff, there shall be one (1) licensed nurse to every eighty (80) residents. 31 32 (e)(a) Effective July 1 October 1, 2003, all nursing facilities shall 33 maintain the following minimum direct-care staffing to resident ratios: 34 (1) One (1) direct-care staff to every six (6) residents for the 35 day shift. Of this direct-care staff, there shall be at least one (1) 36 licensed nurse to every forty (40) residents;

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- 1 (2) One (1) direct-care staff to every nine (9) residents for 2 the evening shift. Of this direct-care staff, there shall be <u>at least</u> one (1) 3 licensed nurse to every forty (40) residents; and
- 4 (3) One (1) direct-care staff to every fourteen (14) residents 5 for the night shift. Of this direct-care staff, there shall be <u>at least</u> one 6 (1) licensed nurse to every eighty (80) residents.
- 7 (b)(1) Licensed direct-care staff shall not be excluded from the
 8 computation of direct-care staff to resident ratios while serving in a
 9 staffing capacity that requires less education and training than is
 10 commensurate with their professional licensure.
- 11 (2) Licensed direct-care staff who serve in a staffing capacity
 12 that requires less education and training than is commensurate with their
 13 professional licensure shall not be restricted from providing direct-care
 14 services within the scope of their professional licensure in order to be
 15 included in the computation of direct-care staff to resident ratios.
 - (d)(c) Nursing facilities shall provide in-services training to its their licensed and certified direct-care staff pursuant to regulations promulgated by the Office of Long-Term Care.
 - (e)(d) Upon any expansion of resident census by the facility, the facility shall be exempt from any corresponding increase in staffing ratios for a period of nine (9) consecutive shifts from the date of the expansion of resident census.
- 23 $\frac{(f)(1)}{(e)(1)}$ The computation of the direct-care minimum staffing 24 ratios shall be carried to the hundredth place.
- (2) If the application of the ratios listed in subsections (a),
 (b), and (c) of this section results in other than a whole number of

 personnel direct-care staff for a shift or shifts, the number of required

 personnel direct-care staff shall be rounded to the next higher whole number

 when the resulting ratio, carried to the hundredth place, is fifty-one
 hundredths (.51) or higher.
- 31 (3) In no event shall a facility have fewer than one (1) 32 licensed personnel nurse per shift for direct-care staff.
- $\frac{(g)}{(4)}$ All computations shall be based on the midnight census 34 for the day in which the shift or shifts begin.
- 35 <u>(f)(1) Facilities may vary the starting hour and the ending hour for</u> 36 up to twenty-five percent (25%) of the minimum direct-care staff of the day

1	shift, the evening shift, or both, to meet resident care needs.		
2	(2) Before varying the starting hour and the ending hour of		
3	direct-care staff of the day shift or the evening shift, the facility shall		
4	inform the office in writing of:		
5	(A) The resident care needs to be met by the change in		
6	starting and ending times of the shift;		
7	(B) The number of direct-care staff to whom the changes		
8	will apply;		
9	(C) The starting hour and ending hour of the shift for the		
10	direct-care staff to whom the change will apply; and		
11	(D) The length of time the variations will be used if		
12	known.		
13	(3)(A) The facility shall receive written approval from the		
14	office before the facility may vary the starting hour and ending hour of a		
15	shift for selected direct-care staff.		
16	(B) The office may deny approval upon determination that:		
17	(i) The reason for the request to vary the starting		
18	and ending time of a shift for selected direct-care staff does not meet		
19	resident care needs;		
20	(ii) The facility was in a pattern of failure for		
21	any month in the three (3) months immediately preceding the request; or		
22	(iii) The variation will result in a period of more		
23	than two (2) hours in which there is less than the minimum required number of		
24	direct-care staff under § 20-10-1403(a).		
25	(C) The office may revoke approval to vary the starting		
26	and ending time of a shift for selected direct-care staff if the office		
27	determines that:		
28	(i) The approval has resulted in resident care needs		
29	being unmet; or		
30	(ii) The facility is in a pattern of failure.		
31	(4) If a facility varies the starting and ending times for		
32	direct-care staff of the day shift or the evening shift, or both, the		
33	facility shall be deemed to have met minimum staffing requirements for that		
34	shift if the number of direct-care staff whose starting and ending times are		
35	varied and the numbers of direct-care staff whose starting and ending times		
36	are not varied together equal the number of direct-care staff required for		

l <u>the shift.</u>

- SECTION 4. Arkansas Code § 20-10-1405 is amended to read as follows: 4 20-10-1405. Services provided.
 - (a) An employee designated as a member of the nursing staff shall not be required to provide services such as food preparation, housekeeping, laundry, or maintenance services except as necessary to maintain a safe and sanitary environment.
 - (b) Persons employed to provide the additional services, such as food preparation, housekeeping, laundry, or maintenance services, shall not be counted in determining the staffing ratios required by this subchapter unless the persons are qualified to serve as and specifically scheduled in a direct-care capacity.
 - (c) A person employed to provide additional services shall count toward the direct-care staffing ratios only for the time in which the facility can document that the person provides direct-care services.

- SECTION 5. Arkansas Code § 20-10-1406 is amended to read as follows:

 20-10-1406. Posting of personnel numbers.
 - (a) Each nursing facility or nursing home shall post on each hall, wing, or corridor the number of licensed and unlicensed personnel direct-care staff on duty at each shift. The posting shall consist of a sign-in sheet to be signed by each staff member as the staff member reports to work, and the staff member shall indicate on the sheet the time of departure.
 - (b) The current number of residents on that unit shall be posted at the same place as the staffing report and filed with the staffing report for the same time period.
 - (c) This information shall be posted in a conspicuous place and in a manner which is visible and accessible to all residents, their families, caregivers, and visitors. These records shall be filed and saved by the nursing facility or nursing home until the next survey, and these records shall be available for review by any interested person upon a written request.

35 SECTION 6. Arkansas Code § 20-10-1407 is amended to read as follows: 36 20-10-1407. Report.

- (a)(1) By the fifth day of each month, each nursing facility $\frac{\partial F}{\partial F}$ nursing home shall submit a written report of all shifts which failed to meet the minimum staffing requirements of this subchapter during the preceding month to the Office of Long-Term Care.
- (2) Upon determination by the office that a pattern of failure to comply with the provisions of this subchapter has occurred, the nursing facility or nursing home, in addition to the requirements set forth in subdivision (a)(1) of this section, shall submit to the office on a monthly basis a report stating the nursing staff-to-resident ratios for each shift.
- (3) Each nursing facility shall also submit copies of all daily staffing logs for the same months for any reports required under subdivision (a)(1) or subsection (b) of this section.
- (b) If the office has found the nursing facility or nursing home to be out of compliance with § 20-10-1401 et seq., the office, in addition to any other penalties or sanctions imposed, shall prohibit the facility from admitting new residents until the facility is in compliance, pursuant to § 20-10-1408 The failure of a direct-care staff member or members to sign the posted sign-in sheet in accordance with § 20-10-1406 shall not be considered a violation of the staff-resident ratios set forth in § 20-10-1403 if the facility has other documentation that the staff member or members provided direct-care services for the dates and times stated by the facility.
- (c) The failure to meet the requirement regarding the posting of current staff-resident ratios set forth in § 20-10-1406 or the failure to provide staffing reports, logs, or other documentation directly related to minimum staffing standards to the office or the Division of Medical Services is a Class C violation in accordance with § 20-10-206.
- (d) "Pattern of failure" means that a facility did not meet the minimum staffing requirements of this subchapter for more than twenty percent (20%) of the total number of shifts for any one (1) month.
- 30 (e) A facility may regain compliance after a pattern of failure by
 31 establishing that the facility met the minimum staffing requirements of this
 32 subchapter for at least eighty percent (80%) of the shifts during the
 33 preceding month.
 - $\frac{(f)(1)}{(e)(1)}$ The division is authorized to perform <u>staffing</u> audits, including random <u>staffing</u> audits, of nursing facilities or nursing homes to determine and ensure compliance with the requirements of this subchapter.

1 (2) Facilities shall provide staffing reports, logs, or other 2 documentation upon request of the division. 3 4 SECTION 7. Arkansas Code § 20-10-1408(a), concerning penalties for a 5 pattern of failure of a nursing facility is amended to read as follows: 6 (a) Upon a determination of a pattern of failure of a facility by the 7 Office of Long-Term Care, the following penalties shall be applied to the 8 facility: 9 (1) When the pattern of failure is more than twenty percent (20%) but less than twenty-five percent (25%) of the total number of shifts 10 11 for any one (1) month, the facility shall be assessed a fine of two thousand five hundred dollars (\$2,500); 12 13 (2) When the pattern of failure is twenty-five percent (25%) or 14 higher, but less than thirty percent (30%) of the total number of shifts for 15 any one (1) month, the facility: 16 (A) Shall be assessed a fine of five thousand dollars 17 (\$5,000); and 18 (B)(i) Shall be prohibited from admitting new residents 19 beginning the first day of the month following identification of the pattern 20 of failure by the office and continuing until the first day of the month 21 after the office determines that the facility has regained compliance for at 22 least a period of two (2) weeks beginning the next business day after 23 notification by the Office of Long-Term Care to the facility of the pattern 24 of failure and continuing until the next business day after the facility 25 submits a report establishing that the facility was not in a pattern of 26 failure for the time during which the facility was prohibited from admitting 27 new residents. 28 (ii) If the office subsequently determines that the 29 facility did not meet the minimum staffing standards requirements as alleged 30 in the report from the facility, the office shall prohibit the facility from admitting new residents for a period of at least two (2) weeks, and 31 32 continuing until the next business day after the facility submits a new 33 report establishing that the facility was not in a pattern of failure for the time in which the facility was prohibited from admitting new residents; 34 35 (3) When the pattern of failure is thirty percent (30%) or 36 higher of the total number of shifts for any one (1) month in a three (3)

1 month reporting period, the facility: 2 (A) Shall be assessed a fine of seven thousand five 3 hundred dollars (\$7,500); and (B)(i) Shall be prohibited from admitting new residents 4 5 beginning the first day of the month following identification of the pattern 6 of failure by the office and continuing until the first day of the month 7 after the office determines that the facility has regained compliance for at 8 least a period of two (2) weeks beginning the next business day after 9 notification by the Office of Long-Term Care to the facility of the pattern of failure and continuing until the next business day after the facility 10 11 submits a report establishing that the facility was not in a pattern of 12 failure for the time during which the facility was prohibited from admitting new residents. 13 14 (ii) If the office subsequently determines that the 15 facility did not meet the minimum staffing standards requirements as alleged 16 in the report from the facility, the office shall prohibit the facility from 17 admitting new residents for a period of at least two (2) weeks, and continuing until the next business day after the facility submits a new 18 report establishing that the facility was not in a pattern of failure for the 19 20 time in which the facility was prohibited from admitting new residents; and 21 (4) If, after five (5) days notice from the office of the 22 imposition of a denial of new admissions, a facility admits new residents 23 during a period in which the facility is prohibited from admitting new 24 residents, the facility shall be assessed a fine of twenty-five thousand 25 dollars (\$25,000) per new resident admitted. 26 27 SECTION 8. Arkansas Code § 20-10-1409(b)(2), concerning staffing 28 standards in nursing facilities, is amended to read as follows: 29 (2) If the Director of the Office of Long-Term Care determines 30 that the minimum staffing standards under §§ 20-10-1403 or 20-10-1404 have at any time become insufficient to ensure the health, safety, or welfare of 31 32 nursing facility or nursing home residents, the office, by regulation, may 33 increase minimum staffing standards or otherwise promulgate regulations to 34 ensure the health, safety, or welfare of the nursing facility or nursing home 35 residents. /s/ Bradford 36