## Stricken language would be deleted from and underlined language would be added to the law as it existed prior to this session of the General Assembly.

1	State of Arkansas	As Engrossed: H3/30/05		
2	85th General Assembly	A Bill		
3	Regular Session, 2005		HOUSE BILL	2691
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5	By: Representative D. John	son		
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8		For An Act To Be Entitled		
9	AN ACT TO REQUIRE THE STATE MEDICAID PROGRAM TO			
10	PROVIDI	E NOTICE, HEARINGS, ACCESS TO WITNESS	ES,	
11	AND FINAL REPORTS REGARDING THE DENIAL,			
12	TERMINATION, SUSPENSION, OR REDUCTION OF MEDICAID			
13	ELIGIB	ILITY OR COVERED SERVICES; AND FOR OT	HER	
14	PURPOSI	ES.		
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16		Subtitle		
17	AN A	ACT TO SPECIFY PROCEDURES FOR DUE		
18	PROG	CESS REGARDING ADVERSE ACTION BY THE		
19	STA	TE MEDICAID PROGRAM.		
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22	BE IT ENACTED BY THE	GENERAL ASSEMBLY OF THE STATE OF ARKA	ANSAS:	
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24	SECTION 1. Ark	cansas Code Title 20, Chapter 77, Subo	chapter l is amer	nded
25	to add an additional	section to read as follows:		
26	20-77-121. Adv	verse decisions Notice Rights.		
27	(a) As used in	this section:		
28	<u>(1) "Adv</u>	verse action" means the denial, termin	nation, suspensio	on,
29	or reduction of Medic	caid eligibility or covered services;		
30	<u>(2)</u> "Ben	neficiary" means:		
31	<u>(A)</u>	A person who has applied for medica	al assistance und	<u>ler</u>
32	the state Medicaid pr	cogram; or		
33	<u>(B)</u>	A person who is a recipient of medi	ical assistance	
34	under the state Medicaid program; and			
35	<u>(3) "Dep</u>	partment" means the Department of Huma	an Services.	
36	(b) If an appl	lication or claim for medical assistar	nce is denied in	

1	whole or in part, or is not acted upon within thirty (30) days, the
2	department shall give the beneficiary thirty (30) days' notice in writing:
3	(1) Of the beneficiary's right and opportunity for a fair
4	hearing under the Arkansas Administrative Procedure Act, § 25-15-201 et seq.;
5	(2) Of the method by which the beneficiary may obtain a fair
6	hearing; and
7	(3) That the beneficiary may:
8	(A) Represent himself or herself; or
9	(B) Be represented by:
10	(i) Legal counsel;
11	(ii) A friend; or
12	(iii) Any other spokesperson except a corporation.
13	(c) A notice required under subsection (b) of this section shall
14	include, but not be limited to:
15	(1) A statement detailing:
16	(A) The type and amount of medical assistance that the
17	beneficiary has requested; and
18	(B) The adverse action that the department has taken or
19	proposes to take; and
20	(2) A statement of the reasons for the adverse action that shall
21	include, but not be limited to:
22	(A) The specific facts regarding the individual
23	beneficiary that support the action; and
24	(B) The sources from which the facts were derived.
25	(d) If the adverse action that the department has taken or proposes to
26	take is based on a determination of medical necessity or other clinical
27	decision, the notice required under subsection (b) of this section shall:
28	(1)(A) Include all of the following:
29	(i) Specification of the medical records upon which
30	the physician or clinician relied in making the determination; and
31	(ii) Specification of any portion of the criteria
32	for medical necessity or coverage that is not met by the beneficiary.
33	(B) Generic rationales or explanations shall not suffice
34	to meet the requirements of subdivision (d)(1)(A) of this section;
35	(2)(A) Include a statement detailing:
36	(i) The specific regulations that support the

1	adverse action; or
2	(ii) The change in federal or state law that
3	requires the adverse action.
4	(B) The information required under subdivision $(d)(2)(A)$
5	of this section shall include:
6	(i) A plain and concise statement of the applicable
7	law, rule, or department policy;
8	(ii) The official citation of the applicable law,
9	rule, or department policy; and
10	(iii) A brief statement of the reasons for the
11	adverse action based on the individual beneficiary's circumstances.
12	(C) The department and others acting on behalf of the
13	department may not cite or rely on policies that are inconsistent with
14	federal or state laws and regulations or that were not properly promulgated;
15	<u>and</u>
16	(3) Include an explanation of:
17	(A) The beneficiary's right to request a fair hearing, if
18	available; or
19	(B) In cases of an adverse action based on a change in
20	law:
21	(i) The circumstances under which a fair hearing
22	will be granted; and
23	(ii) An explanation of the circumstances under which
24	medical assistance is provided or continued if a fair hearing is requested.
25	(e)(1) If a beneficiary appeals an adverse action under the Arkansas
26	Administrative Procedure Act, § 25-15-201 et seq., the reviewing authority
27	shall consider only those adverse actions that were included in the written
28	notice to the beneficiary as required under subsections (c) and (d) of this
29	section.
30	(2)(A) All determinations of the medical necessity of any
31	request for medical assistance shall be based on the individual needs of the
32	beneficiary and his or her medical history.
33	(B) The department and any contractor performing medical
34	necessity determinations on behalf of the department shall be bound by the
35	department's rules regarding medical necessity decisions.
36	(f) If the department receives an appeal from a beneficiary regarding

1	an adverse action, the department shall provide the beneficiary all records		
2	or documents pertaining to the department's, or the department's		
3	contractor's, decision to take the adverse action.		
4	(g) If the adverse action is based upon a determination that the		
5	requested medical assistance is, or was, not medically necessary, the records		
6	and documents required to be provided under this section shall include all		
7	relevant material produced by the department or a contractor of the		
8	department that contains relevant information concerning the medical		
9	necessity determination.		
10	/s/ D. Johnson		
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