

Stricken language would be deleted from and underlined language would be added to the law as it existed prior to this session of the General Assembly.

1 State of Arkansas  
2 86th General Assembly  
3 Regular Session, 2007  
4

As Engrossed: S2/27/07

# A Bill

SENATE BILL 236

5 By: Senator Madison  
6 By: Representative Edwards  
7

## For An Act To Be Entitled

8  
9  
10 AN ACT TO AMEND THE ARKANSAS PUBLIC SAFETY  
11 COMMUNICATIONS ACT OF 1985 TO ADD DEFINITIONS; TO  
12 LEVY ADDITIONAL SERVICE CHARGES; TO CHANGE THE  
13 CMRS EMERGENCY TELEPHONE SERVICES BOARD'S NAME;  
14 TO CLARIFY THE BOARD'S DUTIES CONCERNING THE  
15 FUNDS COLLECTED FROM LEVIES; AND FOR OTHER  
16 PURPOSES.

## Subtitle

17  
18  
19 AN ACT TO AMEND THE ARKANSAS PUBLIC  
20 SAFETY COMMUNICATIONS ACT OF 1985.  
21

22  
23 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:  
24

25 SECTION 1. Arkansas Code §12-10-303 is amended to read as follow:  
26 12-10-303. Definitions.

27 As used in this subchapter:

28 (1) "Automatic location identification" means an enhanced 911  
29 service capability that enables the automatic display of information defining  
30 the geographical location of the telephone used to place the 911 call;

31 (2) "Automatic number identification" means an enhanced 911  
32 service capability that enables the automatic display of the ~~seven~~ ten-digit  
33 number used to place a 911 call from a wire line, wireless, voice over  
34 internet protocol, or any non-traditional phone service;

35 (3) "Basic 911 system" means a system by which the various  
36 emergency functions provided by public and private safety agencies within



1 each political subdivision may be accessed utilizing the three-digit number  
2 911, but no available options are included in the system;

3 (4) "Board" means the ~~CMRS~~ Arkansas Emergency Telephone Services  
4 Board created by this subchapter;

5 (5) "Chief executive" means the Governor, county judges, mayors,  
6 city managers, or city administrators of incorporated places, and is  
7 synonymous with head of government, dependent on the level and form of  
8 government;

9 (6) "CMRS connection" means each account or number assigned to a  
10 CMRS customer;

11 (7)(A) "Commercial mobile radio service" or "CMRS" means  
12 commercial mobile service under §§ 3(27) and 332(d), Federal  
13 Telecommunications Act of 1996, 47 U.S.C. § 151 et seq., Federal  
14 Communications Commission rules, and the Omnibus Budget Reconciliation Act of  
15 1993.

16 (B)(i) "Commercial mobile radio service" or "CMRS"  
17 includes any wireless two-way communication device, including radio-telephone  
18 communications used in cellular telephone service, personal communication  
19 service, or the functional and competitive or functional or competitive  
20 equivalent of a radio-telephone communications line used in cellular  
21 telephone service, a personal communication service, or a network radio  
22 access line.

23 (ii) "Commercial mobile radio service" or "CMRS"  
24 does not include services whose customers do not have access to 911 or a 911-  
25 like service, a communication channel suitable only for data transmission, a  
26 wireless roaming service or other nonlocal radio access line service, or a  
27 private telecommunications system;

28 (8) "Dispatch center" means a public or private agency which  
29 dispatches public or private safety agencies but does not operate a 911  
30 public safety answer point;

31 (9) "Enhanced 911 network features" means those features of  
32 selective routing which have the capability of automatic number and location  
33 identification;

34 (10)(A) "Enhanced 911 system" means enhanced 911 service, which  
35 is a telephone exchange communications service consisting of telephone  
36 network features and public safety answering points designated by the chief

1 executive which enables users of the public telephone system to access a 911  
2 public safety communications center by dialing the digits "911".

3 (B) The service directs 911 calls to appropriate public  
4 safety answering points by selective routing based on the geographical  
5 location from which the call originated and provides the capability for  
6 automatic number identification and automatic location identification;

7 (11) "Exchange access facilities" means all lines provided by  
8 the service supplier for the provision of local exchange service, as defined  
9 in existing general subscriber services tariffs;

10 (12) "Governing authority" means county quorum courts and  
11 governing bodies of municipalities;

12 (13) "911 public safety communications center" means the  
13 communications center operated on a twenty-four (24) hour basis by one of the  
14 operating agencies defined by this subchapter and as designated by the chief  
15 executive of the political subdivision which includes the public safety  
16 answering point and dispatches one (1) or more public safety agencies;

17 (14) "Non-traditional phone service" means any service that:

18 (A) Enables real-time voice communications from the user's  
19 location to customer premise equipment;

20 (B) Permits users to receive calls that originate on the  
21 public-switched telephone network or to terminate calls to the public-  
22 switched telephone network; and

23 (C) Has the capability of placing a 911 call;

24 (15) "Non-traditional phone service connection" means each  
25 account or number assigned to a non-traditional phone service customer;

26 (16)(A) "Operating agency" means the public safety agency  
27 authorized and designated by the chief executive of the political subdivision  
28 to operate a 911 public safety communications center.

29 (B) Operating agencies are limited to offices of emergency  
30 services, fire departments, and law enforcement agencies of the political  
31 subdivisions;

32 (17) "Prepaid wireless telephone service" means a wireless  
33 telephone service:

34 (A) For which no monthly invoices are issued; and

35 (B) Which is activated in advance by payment for a finite  
36 dollar amount of service or for a finite set of minutes that terminate;

1                   (i) Upon use by the customer and delivery by a CMRS  
2 provider or reseller of an agreed upon amount of service corresponding to the  
3 total dollar amount paid in advance; or

4                   (ii) Within a certain period of time following the  
5 initial purchase or activation unless additional payments are made;

6           (18) "Private safety agency" means any entity, except a public  
7 safety agency, providing emergency fire, ambulance, or emergency medical  
8 services;

9           (19) "Public safety agency" means an agency of the State of  
10 Arkansas or a functional division of a political subdivision which provides  
11 fire fighting, rescue, natural, or human-caused disaster or major emergency  
12 response, law enforcement, and ambulance or emergency medical services;

13           (20) "Public safety answering point" means the location at which  
14 911 calls are initially answered;

15           (21) "Public safety officers" means specified personnel of  
16 public safety agencies;

17           (22) "Service supplier" means any person, company, or  
18 corporation, public or private, providing exchange telephone service or CMRS  
19 service throughout the political subdivision;

20           (23) "Selective routing" means the method employed to direct 911  
21 calls to the appropriate public safety answering point based on the  
22 geographical location from which the call originated;

23           (24) "Service user" means any person, company, corporation,  
24 business, association, or party not exempt from county or municipal taxes or  
25 utility franchise assessments who is provided landline telephone service, ~~or~~  
26 CMRS service, voice over internet protocol service, or any non-traditional  
27 phone service with the capability of placing a 911 call in the political  
28 subdivision; ~~and~~

29           (25)(A) "Tariff rate" means the rate or rates billed by a  
30 service supplier as stated in the service supplier's tariffs and approved by  
31 the Arkansas Public Service Commission, which represents the service  
32 supplier's recurring charges for exchange access facilities, exclusive of  
33 all:

- 34                   (i) Taxes;
- 35                   (ii) Fees;
- 36                   (iii) Licenses; or

1 (iv) Similar charges whatsoever.  
 2 (B) The tariff rate per county may include extended  
 3 service area charges only if an emergency telephone service charge has been  
 4 levied in a county and a resolution of intent has been passed by a county's  
 5 quorum court that defines tariff rate as being inclusive of extended service  
 6 area charges;

7 (26) "Voice over internet protocol connection" means each  
 8 account or number assigned to a voice over internet protocol customer;

9 (27) "Voice over internet protocol service" means any service  
 10 that:

11 (A) Enables real-time voice communications;

12 (B) Requires a broadband connection from the user's  
 13 location;

14 (C) Requires internet protocol compatible customer premise  
 15 equipment;

16 (D) Permits users to receive calls that originate on the  
 17 public-switched telephone network or to terminate calls to the public-  
 18 switched telephone network; and

19 (E) Has the capability of placing a 911 call.; and

20 (28) "Wireless telecommunications service provider" means a  
 21 provider of commercial mobile radio services:

22 (A) As defined in 47 U.S.C. § 332(b), as it existed on  
 23 January 1, 2006, including all broadband personal communications services,  
 24 wireless radio telephone services, geographic area specialized and enhanced  
 25 specialized mobile radio services, and incumbent wide area specialized mobile  
 26 radio licensees that offer real time, two-way voice service interconnected  
 27 with the public-switched telephone network; and

28 (B) That either

29 (i) Is doing business in the state of Arkansas, or

30 (ii) May connect with a public safety communications  
 31 center.

32  
 33 SECTION 2. Arkansas Code §12-10-318 is amended to read as follow:  
 34 12-10-318. Emergency telephone service charges - Imposition -  
 35 Liability.

36 (a)(1)(A) When so authorized by a majority of the persons voting

1 within the political subdivision in accordance with the law, the governing  
2 authority of each political subdivision may levy an emergency telephone  
3 service charge in the amount assessed by the political subdivision on a per-  
4 access-line basis as of January 1, 1997, or the amount up to five percent  
5 (5%) of the tariff rate, except that any political subdivision with a  
6 population of fewer than twenty-seven thousand five hundred (27,500)  
7 according to the 1990 Federal Decennial Census may, by a majority vote of the  
8 electors voting on the issue, levy an emergency telephone charge in an amount  
9 assessed by the political subdivision on a per-access-line basis as of  
10 January 1, 1997, or an amount up to twelve percent (12%) of the tariff rate.

11 (B) The governing authority of a political subdivision  
12 that has been authorized under subdivision (a)(1)(A) of this section to levy  
13 an emergency telephone service charge in an amount up to twelve percent (12%)  
14 of the tariff rate may decrease the percentage rate to not less than four  
15 percent (4%) of the tariff rate for those telephone service users that are  
16 served by a telephone company with fewer than two hundred (200) access lines  
17 in this state as of the date of the election conducted under subdivision  
18 (a)(1)(A) of this section.

19 (2)(A) Upon its own initiative, the governing authority of the  
20 political subdivision may call such a special election.

21 (B)(i) The special election shall occur on the second  
22 Tuesday of any month, ~~except as provided in subdivision (a)(2)(B)(ii) of this~~  
23 ~~section~~ unless the second Tuesday of the month is a legal holiday in which  
24 event the special election shall be held on the third Tuesday of the month.

25 (ii) A special election held in a month in which a  
26 presidential preferential primary election, preferential primary election,  
27 general primary election, or general election is scheduled to occur shall be  
28 held on the date of the presidential preferential primary election,  
29 preferential primary election, general primary election, or general election.

30 ~~(2)(A)(i)(iii)(a)~~ If a special election is held on  
31 the date of the presidential preferential primary election, preferential  
32 primary election, or general primary election, the issue or issues to be  
33 voted upon at the special election shall be included on the ballot of each  
34 political party.

35 ~~(ii)(b)~~ However, a separate ballot containing  
36 only the issue or issues to be voted upon at the special election shall be

1 prepared and made available to a voter requesting a separate ballot.

2 ~~(B)(iv)~~ No voter shall be required to vote in a  
3 political party's presidential preferential primary election, preferential  
4 primary election, or general primary election in order to be able to vote in  
5 the special election.

6 ~~(b) A special election scheduled to occur in a month in which the~~  
7 ~~second Tuesday is a legal holiday shall be held on the third Tuesday of the~~  
8 ~~month.~~

9 (b)(1)(A)(i) There is levied a commercial mobile radio service  
10 emergency telephone service charge in an amount of eighty cents (80¢) ~~forty~~  
11 ~~cents (40¢)~~ per month per commercial mobile radio service connection that has  
12 a place of primary use within the State of Arkansas.

13 ~~(B)(i)(ii)(a)~~ A commercial mobile radio service provider  
14 may determine, bill, collect, and retain an additional amount to reimburse  
15 the commercial mobile radio service provider for enabling and providing 911  
16 and enhanced 911 services and capability in the network and for the  
17 facilities and associated equipment.

18 ~~(ii)(b)~~ The commercial mobile radio service  
19 provider may add any amounts implemented under this subdivision ~~(b)(1)(B)~~  
20 (b)(1)(A)(ii) to the eighty cents (80¢) ~~forty cents (40¢)~~ levied in  
21 subdivision (b)(1)(A)(i) of this section so that the commercial mobile radio  
22 service emergency telephone service charges appear as a single line item on a  
23 subscriber's bill.

24 (B)(i) There is levied a service charge of eighty cents  
25 (80¢) per month on prepaid wireless telephone service subscribers whose  
26 mobile set telephone numbers are assigned to the State of Arkansas.

27 (ii) Providers of prepaid wireless telephone service  
28 shall collect and remit the service charge under one of the following  
29 methods:

30 (a) The CMRS provider shall collect on a  
31 monthly basis the eighty cents (80¢) service charge from each active prepaid  
32 wireless telephone service customer whose account balance is equal to or  
33 greater than the amount of the service charge; or

34 (b) The CMRS provider shall divide the total  
35 earned prepaid wireless telephone service revenue received by the CMRS  
36 provider with respect to each active prepaid wireless telephone service

1 customer in the state within the monthly 911 reporting period by fifty  
2 dollars (\$50.00) and multiply the quotient by the service charge amount.

3 (iii) In the case of prepaid wireless telephone  
4 service:

5 (a) The monthly wireless 911 surcharge imposed  
6 by subdivision (b)(1)(B) of this section shall be remitted based upon each  
7 prepaid wireless telephone associated with this state for each wireless  
8 service customer that has a sufficient positive balance as of the last day of  
9 each month;

10 (b) The surcharge shall be remitted in any  
11 manner consistent with the wireless provider's existing operating or  
12 technological abilities, such as customer address, location associated with  
13 the mobile telephone number, or reasonable allocation method based upon other  
14 comparable relevant date; and

15 (c)(1) If direct billing is not feasible, the  
16 prepaid subscriber's account may be reduced by the surcharge amount or an  
17 equivalent number of minutes.

18 (2) However, collection of the wireless  
19 911 surcharge under subdivision (b)(1)(B)(iii)(c) of this section does not  
20 reduce the sales price for any tax collected at the point of sale.

21 (C) There is levied a voice over internet protocol  
22 emergency telephone service charge in an amount of eighty cents (80¢) per  
23 month per voice over internet protocol connection that has a place of primary  
24 use within the State of Arkansas.

25 (D) There is levied a non-traditional telephone service  
26 charge in an amount of eighty cents (80¢) per month per non-traditional  
27 service connection that has a place of primary use within the State of  
28 Arkansas.

29 (E) Except for prepaid wireless telephone service, the  
30 service charge levied in subdivision (b)(1)(A) of this section and any  
31 additional amounts implemented under subdivision (b)(1)(B) of this section  
32 and collected by commercial mobile radio service providers who provide mobile  
33 telecommunications services as defined by the Mobile Telecommunications  
34 Sourcing Act, Pub. L. No. 106-252, as in effect on January 1, 2001, shall be  
35 collected pursuant to the Mobile Telecommunications Sourcing Act.

36 ~~(G)(2)(A) The fees service charges collected by commercial~~



1 ~~mobile radio service providers under subdivisions~~ under subdivision (b)(1)(A)  
 2 of this section, less administrative fees under subdivision ~~(b)(3)~~ (c)(3) of  
 3 this section, shall be remitted to the ~~CMRS~~ Arkansas Emergency Telephone  
 4 Services Board within sixty (60) days after the end of the month in which the  
 5 fees are collected.

6 ~~(D)~~(B) The funds collected pursuant to ~~this~~ subdivision  
 7 (b)(1)(A) shall not be deemed revenues of the state and shall not be subject  
 8 to appropriation by the General Assembly.

9 ~~(E)~~ ~~The fee levied in subdivision (b)(1)(A) of this~~  
 10 ~~section and any additional amounts implemented under subdivision (b)(1)(B) of~~  
 11 ~~this section and collected by commercial mobile radio service providers who~~  
 12 ~~provide mobile telecommunications services as defined by the Mobile~~  
 13 ~~Telecommunications Sourcing Act, Pub. L. No. 106-252, as in effect on January~~  
 14 ~~1, 2001, shall be collected pursuant to the Mobile Telecommunications~~  
 15 ~~Sourcing Act.~~

16 ~~(2)(A)(c)(1)~~ There is established the ~~CMRS~~ Arkansas Emergency  
 17 Telephone Services Board consisting of the following:

18 ~~(i)~~(A) The Auditor of State or his or her designated  
 19 representative;

20 ~~(ii)~~(B) Two (2) representatives selected by a majority of  
 21 the commercial mobile radio service providers licensed to do business in the  
 22 state; and

23 ~~(iii)~~(C) Two (2) 911 system employees selected by a  
 24 majority of the public safety answering point administrators in the state.

25 ~~(2)(B)~~ The responsibilities of the board shall be as follows:

26 ~~(i)~~(A) To establish and maintain an interest-bearing  
 27 account in which will be deposited revenues from the service charges levied  
 28 ~~on commercial mobile radio service connections~~ under subdivision (b)(1)(A) of  
 29 this section;

30 ~~(ii)~~(B) To manage and disburse the funds from the account  
 31 levied under subdivision (b)(1)(A) of this section in the following manner:

32 ~~(a)~~(i) Not less than forty-nine percent (49%) of the  
 33 total monthly revenues collected and remitted under subdivision (b)(1)(A) of  
 34 this section shall be distributed on a population basis to each political  
 35 subdivision operating a 911 public safety communications center which has the  
 36 capability of receiving commercial mobile radio service 911 calls on

1 dedicated 911 trunk lines for expenses incurred for the answering, routing,  
2 and proper disposition of ~~commercial mobile radio service~~ 911 calls,  
3 including payroll costs and training costs associated with wireless, voice  
4 over internet protocol, and non-traditional 911 calls;

5 ~~(b)(ii)(a)~~ Not more than forty-nine percent (49%) of  
6 the total monthly revenues collected and remitted under subdivision (b)(1)(A)  
7 of this section shall be held in the interest-bearing account ~~solely for the~~  
8 ~~purposes of complying with applicable requirements of Federal Communications~~  
9 ~~Commission docket # 94-102.~~

10 (b) These funds may be utilized by the public  
11 safety answering points for the following purposes in connection with  
12 compliance with the Federal Communications Commission requirements:  
13 upgrading, purchasing, programming, and installing necessary data, basic 911  
14 GIS mapping, hardware, and software, including any network elements required  
15 to supply enhanced 911 phase II cellular, voice internet protocol, and other  
16 non-traditional telephone service.

17 (c) Invoices must be presented to the board in  
18 connection with any request for reimbursement and be approved by a majority  
19 vote of the board to receive reimbursement.

20 (d) Any invoices presented to the board for  
21 reimbursements of costs not described by this section may be approved only by  
22 a unanimous vote of the board. ~~In no event shall any invoice be reimbursed~~  
23 ~~for costs not related to compliance with applicable requirements of Federal~~  
24 ~~Communications Commission docket # 94-102;~~

25 ~~(e)(iii)~~ Not more than one percent (1%) of the fees  
26 collected under subdivision (b)(1)(A) of this section may be utilized by the  
27 board to compensate the independent auditor and for administrative expenses;

28 ~~(d)(iv)~~ All interest received on funds in the  
29 interest-bearing account shall be disbursed as prescribed in subdivision  
30 ~~(b)(2)(C)(i)~~ (c)(2)(B)(i) of this section; and

31 ~~(e)(1)(v)(a)~~ All cities and counties receiving funds  
32 under this section shall submit to the board no later than March 1 of each  
33 year an explanation and accounting of the funds received and expenditures of  
34 those funds for the previous calendar year.

35 ~~(2)(b)~~ The board may require any other  
36 information necessary to ensure the funds have been properly utilized

1 according to this section.

2 ~~(3)(c)~~ Failure to submit the proper accounting  
3 information and failure to utilize the funds in a proper manner may result in  
4 the suspension or reduction of funding until corrected;

5 ~~(iii)(a)(C)(i)~~ To promulgate regulations necessary to  
6 perform its duties prescribed by this subchapter.

7 ~~(b)(ii)~~ In determining the population basis  
8 for distribution of funds under subdivision ~~(b)(2)(B)(ii)(a)~~ (c)(2)(B)(i) of  
9 this section, the board shall determine, based on the latest federal  
10 decennial census, the population of all unincorporated areas of counties  
11 operating a 911 public safety communications center which has the capacity of  
12 receiving commercial mobile radio service, voice over internet protocol  
13 service, or non-traditional 911 calls on dedicated 911 trunk lines and the  
14 population of all incorporated areas operating a 911 public safety  
15 communications center which has the capability of receiving commercial mobile  
16 radio service, voice over internet protocol service, or non-traditional 911  
17 calls on dedicated 911 trunk lines and compare the population of each of  
18 those political subdivisions to the total population;

19 ~~(iv)(D)~~ To submit annual reports to the office of the  
20 Auditor of State outlining fees collected and moneys disbursed to public  
21 safety answering points under subdivision (b)(1)(A) of this section; and

22 ~~(v)(a)(E)(i)~~ To retain an independent third-party auditor  
23 for the purposes of receiving, maintaining, and verifying the accuracy of any  
24 proprietary information submitted to the board by commercial mobile radio  
25 service providers.

26 ~~(b)(ii)~~ Due to the confidential and proprietary  
27 nature of the information submitted by commercial mobile radio service  
28 providers, the information shall be retained by the independent auditor in  
29 confidence, shall be subject to review only by the Auditor of State, and  
30 shall not be subject to the Freedom of Information Act of 1967, § 25-19-101  
31 et seq., nor released to any third party.

32 ~~(e)(iii)~~ The information collected by the  
33 independent auditor shall be released only in aggregate amounts that do not  
34 identify or allow identification of numbers of subscribers or revenues  
35 attributable to an individual commercial mobile radio service provider.

36 (3) Commercial mobile radio service providers, voice over

1 internet protocol, or other non-traditional communications providers shall be  
2 entitled to retain one percent (1%) of the fees collected under subdivision  
3 (b)(1)(A) of this section as reimbursement for collection and handling of the  
4 charges.

5 ~~(4)(A)(d)(1)~~ Notwithstanding any other provision of the law, in no  
6 event shall any commercial mobile radio, voice over internet protocol, or  
7 non-traditional service provider, its officers, employees, assigns, or agents  
8 be liable for civil damages or criminal liability in connection with the  
9 development, design, installation, operation, maintenance, performance, or  
10 provision of 911 service.

11 ~~(B)(2)~~ Nor shall any commercial mobile radio, voice over  
12 internet protocol, or non-traditional service provider, its officers,  
13 employees, assigns, or agents be liable for civil damages or be criminally  
14 liable in connection with the release of subscriber information to any  
15 governmental entity as required under the provisions of this subchapter.

16 ~~(e)(e)~~ The service charge shall have uniform application and shall be  
17 imposed throughout the political subdivision to the greatest extent possible  
18 in conformity with availability of the service in any area of the political  
19 subdivision.

20 ~~(d)(1)(f)(1)~~ An emergency telephone service charge, except with regard  
21 to the commercial mobile radio service emergency telephone service charge,  
22 shall be imposed only upon the amount received from the tariff rate exchange  
23 access lines.

24 (2)(A) If there is no separate exchange access charge stated in  
25 the service supplier's tariffs, the governing authority shall, except with  
26 regard to the commercial mobile radio service emergency telephone service  
27 charge, determine a uniform percentage not in excess of eighty-five percent  
28 (85%) of the tariff rate for basic exchange telephone service.

29 (B) This percentage shall be deemed to be the equivalent  
30 of tariff rate exchange access lines and shall be used until such time as the  
31 service supplier establishes such a tariff rate.

32 (3)(A) No service charge shall be imposed upon more than one  
33 hundred (100) exchange access facilities per person per location.

34 (B) No service charge shall be imposed upon more than one  
35 hundred (100) voice over internet protocol connections per person per  
36 location.

