Stricken language would be deleted from and underlined language would be added to the law as it existed prior to this session of the General Assembly.

1	State of Arkansas	As Engrossed: H3/16/07	
2	86th General Assembly	A Bill	
3	Regular Session, 2007		SENATE BILL 805
4			
5	By: Senator T. Smith		
6			
7			
8		For An Act To Be Entitled	
9	AN ACT TO CLARIFY THE PROCEDURES CONCERNING THE		
10	NONCONSE	ENSUAL TOWING OF A VEHICLE; AND FOR	R OTHER
11	PURPOSES	· .	
12			
13		Subtitle	
14	TO CI	LARIFY THE PROCEDURES CONCERNING TH	HE
15	NONCO	ONSENSUAL TOWING OF A VEHICLE.	
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18			
19	BE IT ENACTED BY THE G	ENERAL ASSEMBLY OF THE STATE OF AR	KANSAS:
20			
21	SECTION 1. Arka	nsas Code § 27-50-1101 is amended	to read as follows:
22	27-50-1101. Nonc	onsensual towing of vehicles.	
23	(a)(1)(A) When	any vehicles of a type subject to	registration under
24	the laws of this state	are found abandoned on private or	public property
25		re parked on private or public pro	
26		orization of the property owners o	<u>-</u>
27		ty, the property owners or agents	•
28		rty by a towing and storage firm l	<u> </u>
29		the Arkansas Towing and Recovery	
30		Prior to the removal of abandoned	
31	-	t authority as provided by this se	_
32	<u> </u>	ain in writing from the property o	G
33	written statement that	includes at a minimum the followi	
34	. 1 1.	(i) Identification of the prope	rty owner or agent,
35	including name, addres	s, and telephone number;	
36		(ii) A statement that the prope	rty from which the

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- vehicle is to be removed is property owned or otherwise under the control of the agent requesting the removal;
- 3 (iii) That the vehicle is deemed abandoned or has 4 been parked on the property without authorization, as the case may be;
- 5 (iv) The make, model, and vehicle identification 6 number of the vehicle to be removed;
- 7 (v) The location to which the vehicle will be 8 removed, including the name, address, and telephone number of the towing and
- 10 (vi) The signature of the property owner or agent 11 requesting removal of the vehicle.

storage firm removing the vehicle; and

- 12 (C) A copy of the written statement shall be left with the 13 property owner or the on-site agent, who shall make the written statement 14 available for inspection upon request by any person claiming an interest in 15 the removed vehicle.
- 16 (D) The towing and storage firm removing the vehicle shall
 17 retain a copy of the written statement for three (3) years and make the
 18 statement available during regular business hours upon request to any person
 19 claiming an interest in the removed vehicle or upon request to any law
 20 enforcement officer or Arkansas Towing and Recovery Board investigator.
- 21 (E) Vehicles on the premises of an automobile repair 22 business shall be deemed abandoned if either the vehicle is unclaimed by the 23 vehicle owner within forty-five (45) days or the debt is not paid within 24 forty-five (45) days from the time the repair work is complete.
- 25 (F)(i) No towing and storage firm shall remove any 26 abandoned vehicle or improperly parked vehicle without the authorization of 27 the property owner or <u>on-site</u> agent as provided in this section except as may 28 otherwise be authorized by the provisions of § 27-50-1201 et seq. or as 29 directed by any law enforcement officer.
- 30 (ii) A property owner may designate in writing a
 31 licensed towing and storage firm as its agent for the purposes of the removal
 32 of abandoned vehicles or vehicles parked on private property without the
 33 authorization of the property owners or other persons controlling the
 34 property.
- 35 (G) No towing and storage firm removing a vehicle as
 36 provided by this section shall pay any compensation related to the removal of

- the vehicle, whether as a referral fee or otherwise, to the owner or agent requesting the removal of the vehicle.
- 3 (2)(A) Any person towing a vehicle as provided by this section 4 and any person towing a vehicle without the authorization of the owner of the
- 5 vehicle or of the owner's agent, including towing pursuant to a directive of
- 6 repossession from a holder of a security interest in the vehicle, shall
- 7 notify the local police or sheriff's department within whose jurisdiction the
- 8 vehicle was removed of the vehicle's removal within two (2) hours of taking
- 9 possession of the vehicle.
- 10 (B) The towing and storage firm may not charge a storage
- ll fee for the vehicle for the time it is stored prior to the notification
- 12 required to the local police or sheriff's department.
- 13 (C) Each police or sheriff's department receiving
- 14 notification of the removal of a vehicle as provided in this subsection shall
- 15 maintain a log recording the make, model, and vehicle identification number
- 16 of the vehicle, the date, time, and location of the removal, and the name,
- 17 address, and telephone number of the person removing the vehicle.
- 18 (D) Each police or sheriff's department receiving
- 19 notification of the removal of a vehicle as provided in this subsection shall
- 20 within twenty-four (24) hours of notification provide to the towing and
- 21 storage firm information supplied from the records of the Office of Motor
- 22 Vehicle, the Arkansas Crime Information Center, or, if there is evidence in
- 23 the vehicle indicating that the vehicle is registered in another state, the
- 24 motor vehicle records from that state that provides the vehicle
- 25 identification number or serial number, the name and address of the last
- 26 registered owner, and the name and address of the holder of any recorded lien
- 27 on the vehicle.
- 28 (E)(i) In the event that readily available records fail to
- 29 disclose the name of the owner of the vehicle or any lienholder of record,
- 30 the towing and storage firm shall perform a good faith search to locate
- 31 documents or other evidence of ownership and lienholder information on or
- 32 within the unattended or abandoned vehicle.
- 33 (ii) For purposes of this subsection, a "good faith
- 34 search" means that the towing and storage firm checks the unattended or
- 35 abandoned vehicle for any type of license plate, license plate record,
- 36 temporary permit, inspection sticker, decal, or other evidence that may

1 indicate a possible state of registration and title. 2 (3) Following removal of an abandoned vehicle or vehicle parked 3 without authority, possession of the vehicle, notice requirements to owners and lienholders, and procedures for sale of unclaimed vehicles shall be 4 5 governed by the provisions of $\S\S 27-50-1208$, 27-50-1209, and 27-50-1210. 6 (b)(1) It shall be unlawful for a person to: 7 (A) Direct the removal of or to remove a vehicle in 8 violation of this section; and 9 (B) Violate or aid or abet any violation of this section. 10 A person who pleads guilty or nolo contendere to or is found 11 guilty of any violation of this section is guilty of a Class B misdemeanor. 12 (3) Each vehicle removal in violation of this section shall 13 constitute a distinct and separate offense. 14 15 SECTION 2. Arkansas Code § 27-50-1203(e), regarding the regulation of 16 the towing industry by the Arkansas Towing and Recovery Board, is amended to 17 read as follows: (e)(1) The board shall promulgate rules and regulations to carry out 18 19 the intent of this subchapter and shall regulate the towing industry, 20 including: 21 (A) Establishing reasonable licensing, insurance, and 22 safety equipment requirements for any person engaging in nonconsent towing 23 and related services for safety purposes under this subchapter; 24 (B) Establishing reasonable tow truck safety requirements 25 for any tow vehicle as defined in this subchapter; 26 (C) Establishing a procedure to accept and investigate 27 complaints from a consumer who claims that he or she has been overcharged for 28 consent or nonconsent towing or storage fees; 29 (D) Determining and sanctioning excessive or unnecessary 30 non-consent towing fees or storage fees, or both, charged to consumers; 31 (E) Requiring all entities permitted, licensed, or 32 regulated under this subchapter to provide to the Arkansas Towing and 33 Recovery Board all documents in response to information requests by the

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complaints or board complaints against the permitee or licensee.

Arkansas Towing and Recovery Board pursuant to the investigation of consumer

(E)(F) Requiring all entities permitted, licensed, or

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- 1 regulated under this subchapter to provide itemized billing for towing or
- 2 storage fees that explains how the charges were calculated; and
- 3 $\frac{(F)(G)}{(F)}$ Requiring all entities permitted, licensed, or
- 4 regulated under this subchapter to maintain a copy of their current maximum
- 5 rate schedule posted in a conspicuous place and readily accessible to the
- 6 public.
- 7 (2) The promulgation and adoption of rules and regulations shall
- 8 in all respects be in the manner provided by the Arkansas Administrative
- 9 Procedure Act, § 25-15-201 et seq.
- 10 (3) After the promulgation and adoption of rules or regulations,
- 11 any proposed change to add to, amend, repeal, or change any of the rules or
- 12 regulations shall not have effect until reviewed and approved by the
- 13 Subcommittee on Administrative Rules and Regulations of the Legislative
- 14 Council subsequent to the time that the General Assembly next meets in
- 15 regular session unless a finding exists that imminent peril to the public
- 16 health, safety, or welfare requires immediate adoption, amendment, or repeal
- 17 of the rules or regulations.

- 19 SECTION 3. Arkansas Code § 27-50-1203(f), regarding the authority to
- 20 impose fees by the Arkansas Towing and Recovery Board, is amended to read as
- 21 follows:
- 22 (f)(1) The board shall have the authority to levy applicable towing
- 23 business license fees not to exceed one hundred dollars (\$100) per license,
- 24 and the board shall have the authority to levy an applicable tow vehicle
- 25 safety permit fee not to exceed twenty-five dollars (\$25.00) fifty dollars
- 26 (\$50.00) per tow vehicle safety permit.
- 27 (2) Furthermore, the board shall also have the authority to
- 28 impose late filing fees in an amount not to exceed the original amount of the
- 29 license fee or safety permit fee.

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- 31 SECTION 4. Arkansas Code § 27-50-1203(g), regarding the authority of
- 32 the Arkansas Towing and Recovery Board with regard to personnel, is amended
- 33 to read as follows:
- 34 (g)(1) The board shall have the authority to employ and discharge any
- 35 personnel as may be necessary to administer and enforce the provisions of
- 36 this subchapter and the rules and regulations promulgated hereunder.

1	(2) The board shall employ an investigator investigators to		
2	investigate consumer complaints related to overcharging for consent or		
3	nonconsent towing or storage fees, violations of § $27-50-1101$ and this		
4	subchapter, and violations of the rules promulgated by the board under this		
5	subchapter.		
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7	SECTION 5. Arkansas Code § 27-50-1204(d), regarding penalties for		
8	towing and storage costs, is amended to read as follows:		
9	(d) Any person, excluding law enforcement officers, who is determined		
10	by the board, after reasonable notice and opportunity for a fair and		
11	impartial hearing held in accordance with the Arkansas Administrative		
12	Procedure Act, § 25-15-201 et seq., to have committed an act that is in		
13	violation of this subchapter or any rules and regulations promulgated under		
14	this subchapter, is subject to civil penalties prescribed by the board,		
15	including monetary penalties not to exceed five hundred dollars (\$500) or		
16	five thousand dollars (\$5,000) or the suspension or revocation of any towing		
17	license or permit, or both.		
18			
19	SECTION 6. Arkansas Code § 27-50-1204, regarding penalties for towing		
20	and storage costs, is amended to add an additional subsection to read as		
21	follows:		
22	(f)(1) All penalties assessed by the board shall be paid no later than		
23	fifteen (15) days after the appeal process under the Arkansas Administrative		
24	Procedures Act, § 25-15-201 et seq., has passed.		
25	(2) The failure to remit payment of penalties may result in the		
26	suspension of the license or permit until the penalty is paid.		
27			
28	SECTION 7. Arkansas Code § 27-50-1208(b), regarding possessory liens		
29	and notice to owners and lienholders, is amended to read as follows:		
30	(b) The lien shall be perfected by:		
31	(1) Maintaining possession;		
32	(2) Mailing notice to the owner or owners and lienholders as		
33	shown on the data provided by the law enforcement agency involved as		
34	prescribed by this subchapter; or		
35	(3) In the case of a vehicle removed pursuant to § 27-50-1101,		
36	giving notice to the last known registered owner or owners and lienholders as		

1 provided from the records of the Office of Motor Vehicle or the Arkansas 2 Crime Information Center or the motor vehicle records of any other state in which the vehicle is registered indicating the name and address of the last 3 4 registered owner and the name and address of the holder of any recorded lien 5 on the vehicle. 6 7 SECTION 8. Arkansas Code § 27-50-1208(d), regarding possessory liens 8 and notice to owners and lienholders, is amended to read as follows: 9 (d)(1) If within forty-eight (48) hours the ownership and lienholder information has not been received from the law enforcement agency requesting 10 11 the removal of a vehicle pursuant to this subchapter, the towing and storage 12 firm shall obtain information concerning the last known registered owner or 13 owners and lienholders as provided from the records of the office of 14 Motor Vehicle or the Arkansas Crime Information Center or the motor vehicle 15 records of any other state in which the vehicle is registered indicating the 16 name and address of the last registered owner and the name and address of the 17 holder of any recorded lien on the vehicle. (2)(A) For the purpose of notices required by this section, if 18 19 the data records of the office do not contain any information as to the last known registered owner or owners and lienholders, notice by publication one 20 21 (1) time in one (1) newspaper of general circulation in the county where the 22 vehicle was found unattended, abandoned, or improperly parked is sufficient 23 notice under this section. 24 (B) The notice by publication may contain multiple listings of vehicles, shall be published within the time requirements 25 26 prescribed for notice by certified mail, and shall have the same contents 27 required for a notice by certified mail. 28 29 SECTION 9. Arkansas Code § 27-50-1212 is amended to read as follows: 30 27-50-1212. Criminal penalties. (a) It shall be unlawful for a person to: 31 32 Operate a tow vehicle in violation of this subchapter; 33 Operate a tow vehicle without obtaining a tow vehicle safety 34 permit as required by the rules of the Arkansas Towing and Recovery Board; 35 Operate a business engaging in nonconsensual towing of

vehicles without first obtaining the proper tow business license as required

1	by the rules of the board;		
2	(4) Give false or forged evidence to the board or to any member		
3	or an employee thereof for the purpose of obtaining a license or a tow		
4	vehicle safety permit;		
5	(5) Use or attempt to use an expired, suspended, or revoked		
6	license or tow vehicle safety permit; or		
7	(6) Violate or aid or abet any violation of this subchapter.		
8	(b) The Department of Arkansas State Police, the Arkansas Highway		
9	Police Division of the Arkansas State Highway and Transportation Department,		
10	and county and municipal authorities may enforce § 27-50-1101 et seq. and §		
11	<u>27-50-1201</u> et seq.		
12	(b)(c) A person who pleads guilty or nolo contendere to or is found		
13	guilty of any violation under this section shall be guilty of a misdemeanor		
14	and shall be sentenced to pay a fine of not less than fifty dollars (\$50.00)		
15	nor more than five hundred dollars (\$500) or to be imprisoned for a period		
16	not exceeding ninety (90) days, or both.		
17	(d) The fines imposed and collected under this section shall be		
18	remitted as follows:		
19	(1) Fifty percent (50%) to the Arkansas Towing and Recovery		
20	Board for deposit into their cash fund; and		
21	(2) Fifty percent (50%) to the law enforcement agency issuing		
22	the violation.		
23	(e)(e) Each day of an unlawful practice proscribed by this section		
24	shall constitute a distinct and separate offense.		
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26	/s/ T. Smith		
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