1	State of Arkansas 87th General Assembly	A Bill	
2	•		HOUSE BILL 2038
3	Regular Session, 2009		HOUSE BILL 2038
4 5	By: Representative Wells		
6	by. Representative wens		
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8		For An Act To Be Entitled	
9	AN ACT T	O CREATE THE INFORMED MEDICAL PAT	'IENT ACT
10		AND FOR OTHER PURPOSES.	
11	,		
12			
13		Subtitle	
14	TO CR	EATE THE INFORMED MEDICAL PATIENT	1
15	ACT O	F 2009.	
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18	BE IT ENACTED BY THE GR	ENERAL ASSEMBLY OF THE STATE OF A	RKANSAS:
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20	SECTION 1. Inter	nt. Do Not Codify. The General A	Assembly finds that
21	each Arkansas citizen has broad rights to see the medical provider of his or		
22	her choice, but that he	e or she is unable to access suff	icient information to
23	compare one medical pro	ovide to another. The General Ass	sembly further finds
24	that information which	would be critical to a citizen in	n choosing a medical
25	provider is currently g	gathered, but has been hidden and	made unavailable to
26	citizens. It is the in	ntent of the General Assembly that	t all information
27	which may assist a citi	izen in choosing a provider should	d be made public to
28	allow a citizen to make	e informed choices in some of the	most important
29	decision of his or her	life.	
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31	SECTION 2. Arkar	nsas Code § 17-95-107(d)(2), conce	erning rules
32	promulgated by the Arkansas State Medical Board, is amended to read as		
33	follows:		
34		e board shall promulgate regulation	_
35	_	ion system, and the regulations sl	
36	procedures for collecti	ion and release of credentialing :	information under this

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1 section. 2 (B) The regulations shall require that before July 1, 2003, the process of recredentialing a physician shall be completed within 3 4 thirty (30) business days unless circumstances beyond the control of the 5 board make completion of the process within thirty (30) business days 6 impossible or unduly burdensome. 7 (C) If the credentialing process is not completed within 8 the required time and the board does not provide an adequate explanation for 9 failing to meet the time requirement, the fee for the credentialing process 10 shall be refunded to the credentialing organization, hospital, or other 11 qualified recipient of the fee. 12 (D) If disagreements arise over a claim that circumstances 13 have made timely completion impossible or unduly burdensome, the disagreement 14 shall be presented to the advisory committee established under subdivision 15 (d)(3) of this section for a recommendation to the board on whether or not to 16 refund the fee and in what amount so that the board may issue an order to 17 refund the fee or deny the request after consideration by the board. 18 (E)(i) The board also shall promulgate rules to ensure that all credentialing information which it possesses, gathers, or holds in 19 its credentialing information system is made available to the public to 20 21 assist a person in making informed choices in his or her selection of medical 22 service providers. (ii) The information shall be in a user-friendly 2.3 24 format. 25 26 SECTION 3. Arkansas Code § 17-95-107(d)(4), concerning information to 27 credentialing organizations, is repealed: 28 (4) Credentialing information shall not be disclosed to any 29 parties other than the applicable health care provider and the credentialing 30 organization and its designated credentialing and appeals, peer review, and 31 quality improvement committees or bodies. Except as permitted in this 32 section, credentialing information shall not be used for any purpose other 33 than review by the board and credentialing organizations of the professional 34 background, competency, qualifications, and credentials or renewal of 35 credentials of a health care provider or appeals therefrom, and all such

credentialing information shall be exempt from disclosure under the

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1	provisions of the freedom of information Act of 1967, § 23-19-101 et seq.		
2	Gredentialing information may be disclosed in the following circumstances:		
3	(A) By the board in disciplinary hearings before the boar		
4	or in any trial or appeal of the board action or order;		
5	(B) By the board or credentialing organization to any		
6	licensing, regulatory, or disciplinary authorities or agencies of the United		
7	States or of other states or jurisdictions; and		
8	(C) In any legal or regulatory proceeding that:		
9	(i) Is brought by a:		
10	(a) Health care provider;		
11	(b) Representative of the health care provider		
12	or a class thereof;		
13	(c) Local, state, or federal agency or		
14	authority; or		
15	(d) Patient or group or class of patients or		
16	their authorized representatives or agents; and		
17	(ii) Challenges the actions, omissions, or conduct		
18	of the credentialing organization with respect to credentialing of any health		
19	care provider or the grant or denial of any affiliation or participation of		
20	the health care provider with or in the credentialing organization or any		
21	network thereof; or		
22	(D) By any party when authorized to do so by the health		
23	care provider to whom the credentialing information relates.		
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