1	State of Arkansas As Engrossed: S2/6/13 S2/20/13 S2/25/13
2	89th General Assembly A Bill
3	Regular Session, 2013SENATE BILL 101
4	
5	By: Senators Files, Bookout, J. Dismang, J. Key, Rapert, D. Sanders, J. Woods
6	By: Representatives Wright, D. Altes, Branscum, Cozart, Gillam, Linck, Perry, Ratliff, Slinkard, Steel,
7	Vines, Wren
8	For An Act To Do Entitled
9	For An Act To Be Entitled
10	AN ACT TO ESTABLISH THE ARKANSAS VIDEO SERVICE ACT;
11	TO DECLARE AN EMERGENCY; AND FOR OTHER PURPOSES.
12	
13	Subtitle
14	
15	TO ESTABLISH THE ARKANSAS VIDEO SERVICE
16	ACT; AND TO DECLARE AN EMERGENCY.
17	
18 19	BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:
20	DE II ENACIED DI INE GENERAL ASSEMBLI OF INE SIATE OF ARRANSAS:
20	SECTION 1. Arkansas Code Title 19, Chapter 6, Subchapter 8, is amended
22	to add an additional section to read as follows:
23	19-6-819. Arkansas Video Service Fund.
24	(a) There is created on the books of the Treasurer of State, Auditor
25	of State, and Chief Fiscal Officer of the State a special revenue fund to be
26	known as the "Arkansas Video Service Fund".
27	(b)(1) All moneys collected under § 23-19-204 shall be deposited into
28	the State Treasury to the credit of the fund as special revenues.
29	(2) The fund shall also consist of any other revenues as may be
30	authorized by law.
31	(c) The fund shall be used by the Secretary of State to review and
32	issue certificates of franchise authority.
33	
34	SECTION 2. Arkansas Code Title 23 is amended to add an additional
35	chapter to read as follows:
36	



.

1	CHAPTER 19
2	CABLE AND VIDEO COMMUNICATIONS
3	Subchapter 1 - General Provisions
4	[Reserved]
5	
6	<u>Subchapter 2 — Arkansas Video Service Act</u>
7	
8	<u>23-19-201. Title.</u>
9	This subchapter shall be known and may be cited as the "Arkansas Video
10	Service Act".
11	
12	<u>23-19-202. Definitions.</u>
13	As used in this subchapter:
14	(1) "Access to video service" means the capability of a video
15	service provider to provide video service at a household address irrespective
16	of whether a subscriber has ordered the service or the service is provided at
17	the address;
18	(2) "Books and records" includes without limitation:
19	(A) Records kept in the regular course of business and
20	that are not limited to accounting records;
21	(B) Billing detail records; and
22	(C) Tax billing detail records;
23	(3) "Cable service" means the same as defined in 47 U.S.C. §
24	522, as it existed on January 1, 2013;
25	(4) "Certificate of franchise authority" means a certificate
26	issued by the Secretary of State to a video service provider under this
27	subchapter;
28	(5)(A)(i) "Franchise" means the same as defined in 47 U.S.C. §
29	522, as it existed on January 1, 2013.
30	(ii) A certificate of franchise issued under § 23-
31	19-203 shall constitute a franchise for the purpose of 47 U.S.C. § 542, as it
32	existed on January 1, 2013.
33	(B) "Franchise" also means any agreement between a video
34	service provider and a political subdivision under which a video service
35	provider is authorized or otherwise permitted to provide video service in the
36	political subdivision;

1	(6) "Franchising entity" means this state or a city or county in
2	this state authorized by state or federal law to grant a franchise;
3	(7) "Governing body" means the city council or the county quorum
4	court of a political subdivision;
5	(8) "Incumbent video service provider" means a person that
6	provides cable or video service and holds a franchise issued by a political
7	subdivision before July 1, 2013;
8	(9) "Nonincumbent video service provider" means:
9	(A) A person authorized under this subchapter to provide
10	video service in an area in which video service is being provided by an
11	incumbent video service provider;
12	(B) A person authorized under this subchapter to provide
13	service in a geographical area in which on July 1, 2013, there was no
14	incumbent video service provider providing video service; or
15	(C) Any other person that provides video service after the
16	effective date of this act that is not an incumbent video service provider;
17	(10) "Political subdivision" means a city, county, or other
18	governmental entity of the state having maintenance and operation
19	responsibility over the public rights-of-way in a geographical area for which
20	a franchise or certificate of franchise authority has been issued by a
21	franchising entity;
22	(11) "Public rights-of-way" means the area on, below, or above a
23	public roadway, highway, street, public sidewalk, alley, waterway, or utility
24	easement dedicated for compatible uses;
25	(12) "Service area" means contiguous geographical territory in
26	<u>the state where a video service provider may provide video service under a</u>
27	certificate of franchise authority;
28	(13) "Service tier" means a category of video service provided
29	by a video service provider to a subscriber and for which a separate rate is
30	charged by the video service provider;
31	(14)(A) "Subscriber" means a person in this state that buys
32	<u>video service.</u>
33	(B) "Subscriber" does not include a person that buys video
34	service for resale and who, on resale, is required to pay a video service
35	provider fee under this subchapter or under the terms of a franchise with a
36	political subdivision;

1	(15)(A) "Video service" means the delivery of video programming
2	to subscribers in which:
3	(i) The video programming is generally considered
4	comparable to video programming delivered to viewers by a television
5	broadcast station, cable service, or digital television service, without
6	regard to the technology used to deliver the video service, including
7	internet protocol technologies; and
8	(ii) The service is provided primarily through
9	equipment or facilities located in whole or in part in, on, under, or over
10	any public right-of-way.
11	(B) "Video service" includes cable service and video
12	service delivered by a community antenna television system but excludes video
13	programming:
14	(i) Provided to persons in their capacity as
15	subscribers to commercial mobile service as defined in 47 U.S.C. § 332(d), as
16	it existed on January 1, 2013; or
17	(ii) Provided as part of and via a service that
18	enables end users to access content, information, electronic mail, or other
19	services offered over the public Internet;
20	(16) "Video service provider" means a provider of video service,
21	including without limitation a cable service provider, an incumbent video
22	service provider, and a nonincumbent video service provider; and
23	(17) "Video service provider fee" means the amount paid by a
24	video service provider to a political subdivision under § 23-19-206.
25	
26	<u>23-19-203.</u> Franchising authority — Application for certificate of
27	<u>franchise authority — Modification of service areas — Term of certificate of</u>
28	franchise authority and termination of certificate of franchise authority.
29	<u>(a) After June 30, 2013:</u>
30	<u>(1) A person shall not act as a video service provider within</u>
31	the state unless the person:
32	(A) Is providing video service under a franchise from a
33	political subdivision in effect on the effective date of this act or a
34	subsequent renewal of the franchise;
35	<u>(B) Elects to:</u>
36	(i) Negotiate a franchise with a political

1	subdivision that establishes the terms and conditions applicable to that
2	person to provide video service within the jurisdictional boundaries of the
3	political subdivision and has been issued a franchise from the political
4	subdivision for such a purpose; or
5	(ii) Adopt the terms and conditions of an existing
6	franchise issued by a political subdivision to an incumbent video service
7	provider providing video service within the same service area and that has
8	been issued a franchise from the political subdivision authorizing the video
9	service provider to provide video services within the political subdivision
10	under the same terms and conditions as the franchise issued to an incumbent
11	video service provider in the political subdivision; or
12	(C) Has been granted a certificate of franchise authority
13	to do business in the state by the Secretary of State as authorized in this
14	subchapter; and
15	(2) A franchise between a political subdivision and a video
16	service provider described in subdivision (a)(l)(A) or (B) of this section
17	expires on the earlier of:
18	(A) Ten (10) years from the date the franchise was
19	<u>effective; or</u>
20	(B) The original expiration date of the franchise.
21	(b)(l)(A) This subchapter does not prohibit a person from holding a
22	franchise issued by a political subdivision and holding a certificate of
23	franchise authority issued by the Secretary of State for a different service
24	area.
25	(B) Except as permitted under this section, a video
26	service provider shall not hold a franchise issued by a political subdivision
27	and a certificate of franchise authority issued by the Secretary of State for
28	the same service area.
29	(2) An incumbent video service provider may submit an
30	application for a certificate of franchise authority for a service area in
31	which the incumbent video service provider has an existing franchise from a
32	political subdivision for the service area, and upon the granting of a
33	certificate of franchise authority to the incumbent video service provider,
34	the incumbent video service provider's franchise from the political
35	subdivision shall no longer be of any force or effect.
36	(3) In each service area in which an incumbent video service

5

1	provider provides video service, the incumbent video service provider has
2	sole discretion to determine whether or not to apply for a certificate of
3	franchise authority or continue to provide service under an existing
4	franchise issued by a political subdivision.
5	(c) An applicant seeking a certificate of franchise authority shall:
6	(1) Submit an application to the Secretary of State that
7	provides:
8	(A) The name of the applicant;
9	(B) The address of the applicant's principal place of
10	business in the state;
11	(C) The names of the applicant's principal executive
12	officers;
13	(D) The designated Arkansas representative for the
14	applicant;
15	(E) Identification of the political subdivisions, or parts
16	of political subdivisions, constituting the service areas in which the
17	applicant intends to provide video service; and
18	(F) The date on which the applicant intends to begin
19	providing video service in the service area described in the application;
20	(2) Provide verification from an officer, general partner, or
21	managing member of the applicant that:
22	(A) The applicant has filed with the Federal
23	Communications Commission the applicable forms needed by the Federal
24	<u>Communications Commission in advance of offering video service in this state;</u>
25	(B) The applicant is legally, financially, and technically
26	qualified to provide video service; and
27	(C)(i) The applicant has and maintains with one (1) or
28	more companies licensed to do business in the state comprehensive general
29	liability insurance coverage and automobile liability insurance coverage.
30	(ii) The insurance policy shall require that the
31	insurance carrier pay on behalf of the applicant, up to a limit of not less
32	than one million dollars (\$1,000,000) for bodily or personal injury, death,
33	or property damage or loss as a result of any one (1) occurrence or accident,
34	regardless of the number of persons injured or the number of claimants,
35	arising out of the negligent or otherwise wrongful act or omission of the
36	applicant, or the applicant's employees or agents.

6

1	(iii) A certificate of automobile liability self-
2	insurance issued to the applicant and maintained under § 27-19-207 satisfies
3	the liability insurance coverage requirements of this subsection; and
4	(3) Submit the filing fee required under § 23-19-204.
5	(d) Upon receipt of an application for a certificate of franchise
6	authority under this section, the Secretary of State shall:
7	(1) Notify the applicant within thirty (30) days after receipt
8	of the application whether the application needs additional information or is
9	<pre>complete;</pre>
10	(2) Issue a certificate of franchise authority within fifteen
11	(15) days after the application is complete; and
12	(3) Provide written notice of a certificate of franchise
13	authority within fifteen (15) days after issuance of a certificate of
14	franchise authority to the governing body of each political subdivision
15	located in the service area designated in the application for a certificate
16	of franchise authority.
17	(e)(l) A holder of a certificate of franchise authority may change the
18	boundaries of an existing service area authorized under the certificate of
19	franchise authority by filing written notice of the modification with the
20	Secretary of State with the filing fee required under § 23-19-204.
21	(2) The boundary modifications are effective on the date the
22	written notice is filed with the Secretary of State.
23	(3) Such modifications shall not extend the term of the
24	certificate of franchise authority as established in subsection (h) of this
25	section.
26	(f)(l) A certificate of franchise authority is transferrable.
27	(2) To transfer a certificate of franchise authority, the
28	successor shall:
29	(A) File an application containing the information
30	required in subsection (c) of this section; and
31	(B) Acknowledge with the Secretary of State that the
32	successor shall provide notice to the political subdivision with jurisdiction
33	concerning the public rights-of-way to be used to undertake operation and
34	maintenance of video facilities under an approved certificate of franchise
35	authority.
36	(3) A notice of transfer is approved once received by the

1	Secretary of State.
2	(g) The holder of a certificate of franchise authority may terminate
3	the certificate of franchise authority by submitting a written notice to the
4	Secretary of State and an affected political subdivision.
5	(h) A certificate of franchise authority is:
6	(1) Nonexclusive;
7	(2) Valid for an initial term of ten (10) years, subject to
8	changes in federal law; and
9	(3) Renewable for additional ten-year periods for video service
10	providers in compliance with the requirements of subsection (c) of this
11	section.
12	(i) To the extent required for the purposes of 47 U.S.C. §§ 521 - 561,
13	as it existed on January 1, 2013, the state shall constitute the franchising
14	authority for video service providers in the state.
15	(j) The duties of the Secretary of State under this subchapter are
16	ministerial. The Secretary of State shall not condition or limit a
17	certificate of franchise authority by imposing on the holder of a certificate
18	of franchise authority any obligations or requirements that are not
19	authorized by this subchapter.
20	
21	<u>23-19-204. Certificate of franchise authority – Fees.</u>
22	The fees for a certificate of franchise authority to be collected by
23	the Secretary of State include:
24	(1) An application filing fee of one thousand five hundred
25	dollars (\$1,500) that includes the cost of issuance of a certificate of
26	franchise authority by the Secretary of State; and
27	(2) A fee of one hundred dollars (\$100) for accepting an
28	amendment to a certificate of franchise authority or providing a notice
29	required by this subchapter.
30	
31	23-19-205. Use of public rights-of-way by holder of certificate of
32	franchise authority.
33	(a) A video service provider has the rights, powers, and duties
34	provided for telephone and telegraph companies under §§ 23-17-101 23-17-
35	<u>105.</u>
36	(b) To enable the provision of video service, a political subdivision

SB101

1	shall allow the holder of a certificate of franchise authority to install,
2	construct, and maintain facilities in the public rights-of-way over which the
3	political subdivision has jurisdiction.
4	(c) A political subdivision shall provide the holder of a certificate
5	of franchise authority with open, comparable, nondiscriminatory, and
6	competitively neutral access to the public rights-of-way in its jurisdiction.
7	(d) This subchapter does not exempt a video service provider from
8	compliance with all lawful political subdivision land use regulations,
9	including without limitation zoning laws, building permit requirements, pole
10	attachment agreements, street cut permits, and other permits required for the
11	use of a political subdivision's right of way.
12	<u>(e)(1) In order to construct, maintain, or remove facilities necessary</u>
13	to provide video services, a video service provider may peacefully enter upon
14	the right of way of a political subdivision.
15	(2) A video service provider is liable for any damage that may
16	result from exercising a right under subdivision (e)(1) of this section.
17	
18	23-19-206. Video service provider fee Definitions.
19	(a) As used in this section:
20	(1) "City subscribers" means a subscriber whose service address
21	is in the jurisdictional limits of a city;
22	(2) "County subscribers" means a subscriber whose service
23	address is outside the jurisdictional limits of a city;
24	(3)(A) "Gross revenue" shall be calculated in accordance with
25	generally accepted accounting principles and means all consideration of any
26	kind or nature, including without limitation cash, credit, property, and in-
27	kind contributions, services or goods derived by the holder of a certificate
28	of franchise authority from the operation of the video service provider's
29	network to provide video service within the political subdivision.
30	(B) "Gross revenue" includes all consideration paid to the
31	holder of a certificate of franchise authority and its affiliates only to the
32	extent that the holder of a certificate of franchise authority or its
33	affiliates are acting as a provider of video service under this subchapter,
34	which includes the following:
35	(i) All fees charged to subscribers for any video
36	services provided by the holder of a certificate of franchise authority;

9

1	(ii) Any fee imposed on the holder of a certificate
2	of franchise authority by this subchapter that is passed through and paid by
3	subscribers, including without limitation the video service fee;
4	(iii) Compensation received by the holder of a
5	certificate of franchise authority or its affiliates that is derived from the
6	operation of the holder of a certificate of franchise authority's network to
7	provide video service with respect to commissions that are paid to the holder
8	of a certificate of franchise authority as compensation for promotion or
9	exhibition of any products or services on the holder of certificate of
10	franchise authority's network, including "home shopping" or a similar channel
11	under subdivision (a)(3)(B)(v) of this section; and
12	(iv) A pro rata portion of all revenue derived by the
13	holder of a certificate of franchise authority or its affiliates under
14	compensation arrangements for advertising derived from the operation of the
15	holder of a certificate of franchise authority's network to provide the video
16	service within a political subdivision under subdivision (a)(3)(B)(iii) of
17	this section. The allocation is based on the number of subscribers in the
18	political subdivision divided by the total number of subscribers in relation
19	to the relevant regional or national compensation arrangement. Advertising
20	commissions paid to third parties shall not be netted against advertising
21	revenue included in gross revenue. Revenue of an affiliate derived from the
22	affiliate's provision of video service is gross revenue to the extent the
23	treatment of such revenue as revenue of the affiliate and not of the holder
24	of a certificate of franchise authority has the effect, whether intentional
25	or unintentional, of evading the payment of fees that would otherwise be paid
26	to the political subdivision. In no event shall revenue of an affiliate be
27	gross revenue to the holder of a certificate of franchise authority if such
28	revenue is otherwise subject to fees to be paid to the political subdivision.
29	(C) "Gross revenue" does not include:
30	(i) Any revenue not actually received even if
31	billed, such as bad debt;
32	(ii) Non-video service revenues received by any
33	affiliate or any other person in exchange for supplying goods or services
34	used by the holder of a certificate of franchise authority to provide video
35	<u>service;</u>
36	(iii) Refunds, rebates, or discounts made to

1	subscribers, leased access providers, or a political subdivision;
2	(iv) Any revenues from services classified as non-
3	video service under federal law, including without limitation revenue
4	received from telecommunications services, revenue received from information
5	services but not excluding video services, and any other revenues attributed
6	by the holder of a certificate of franchise authority to non-video service
7	according to Federal Communications Commission rules, regulations, standards,
8	<u>or orders;</u>
9	(v) Any revenue paid by subscribers to home shopping
10	programmers directly from the sale of merchandise through any home shopping
11	channel offered as part of the video services but not excluding any
12	commissions that are paid to the holder of a certificate of franchise
13	authority as compensation for promotion or exhibition of any products or
14	services on the holder of a certificate of franchise authority's network,
15	such as a "home shopping" or a similar channel;
16	(vi) The sale of video services for resale in which
17	the purchaser is required by this subchapter to collect the fees from the
18	purchaser's customer. This subchapter is not intended to limit state's
19	rights under 47 U.S.C. Section 542(h);
20	(vii) The provision of video services to customers
21	at no charge, including without limitation the provision of video services to
22	public institutions, public schools, or governmental entities;
23	(viii) Any tax of general applicability imposed upon
24	the holder of a certificate of franchise authority or upon subscribers by a
25	city, state, federal, or any other governmental entity and required to be
26	collected by the holder of a certificate of franchise authority and remitted
27	to the taxing entity, including sales and use tax, gross receipts tax, excise
28	tax, utility users' tax, public service tax, communication taxes, and fees
29	not imposed by this subchapter;
30	(ix) Any foregone revenue from the holder of a
31	certificate of franchise authority's provision of free or reduced cost video
32	services to any person, including without limitation employees of the holder
33	of a certificate of franchise authority, to the political subdivision and
34	other public institutions or other institutions. However, any foregone
35	revenue that the holder of a certificate of franchise authority chooses not
36	

SB101

01-22-2013 15:02:42 ANS065

11

SB101

1	is included in gross revenue;
2	(x) Sales of capital assets or sales of surplus
3	equipment that are not used by the purchaser to receive video services from
4	the holder of a certificate of franchise authority;
5	(xi) Directory or Internet advertising revenue,
6	including yellow pages, white pages, banner advertisement, and electronic
7	publishing; and
8	(xii) Reimbursement by programmers of marketing
9	costs incurred by the holder of a franchise for the introduction of new
10	programming that exceeds the actual costs; and
11	(4) "Provider's network" means the optical spectrum
12	wavelengths, bandwidth, or other current or future technological capacity
13	used for the transmission of video programming over wireline directly to
14	subscribers within the geographic area within the political subdivision as
15	designated by the provider in its franchise.
16	(b) A video service provider offering video service in a political
17	subdivision under a certificate of franchise authority shall pay to the
18	political subdivision where it provides video service a video service
19	provider fee as may be required by the political subdivision under this
20	section.
21	(c) The video service provider's fee is:
22	(1) Paid to the political subdivision where video service is
23	provided quarterly, forty-five (45) days after the close of each calendar
24	<i>quarter;</i>
25	(2) Computed as a percentage of gross revenue; and
26	(3) Beginning on the first day after the forty-fifth day after
27	<u>the close of the previous calendar quarter, simple interest at a rate equal</u>
28	<u>to that for judgments shall apply to video service provider fee payments past</u>
29	<u>due.</u>
30	(d) The political subdivision shall not require:
31	(1) Except as otherwise provided in this section or § 23-19-205,
32	any additional fee or charge from the video service provider; or
33	(2) The use of a different calculation method.
34	<u>(e)(l) The video service provider fee is a percentage of gross revenue</u>
35	and determined by the political subdivision.
36	(2)(A) If there is an incumbent video service provider providing

12

1	video service in the political subdivision, the video service provider shall
2	pay an amount equal to the percentage of gross revenue paid by an incumbent
3	video service provider or five percent (5%), whichever is less.
4	(B) If there is not an incumbent video service provider
5	having a franchise agreement with the political subdivision, or if a
6	political subdivision has not previously established and assessed a fee to an
7	incumbent video service provider the political subdivision may establish the
8	video service provider fee in an amount not in excess of five percent (5%) of
9	the gross revenue.
10	(C) The percentage of gross revenue shall apply equally to
11	all video service providers in the political subdivision, regardless of
12	whether they provide video service under a local franchise or a certificate
13	of franchise authority. However, a fee shall not be imposed on any video
14	service customer except pursuant to a valid franchise or pursuant to a
15	certificate of franchise authority.
16	(f)(l) A political subdivision shall provide ninety-days' notice to a
17	video service provider operating in the political subdivision before
18	establishing, increasing, or lowering a video service provider fee.
19	(2) A video service provider fee or a change to the percentage
20	level of an existing fee is not effective until ninety (90) days after the
21	notice required in this subsection is given to the video service provider.
22	(g) Payment of the fees required in this section shall accompany a
23	written report that:
24	(1) Identifies the amount of gross revenues received from
25	subscribers for the provision of video service to subscribers; and
26	(2) Allows for a proper compliance review by the political
27	subdivision.
28	(h)(l) A political subdivision may conduct an audit of a video service
29	provider to ensure proper and accurate payment of the video service provider
30	<u>fee.</u>
31	(2) To conduct an audit, the political subdivision shall:
32	(A) Provide reasonable advance written notice;
33	(B) Audit the video service provider not more than one (1)
34	time in a calendar year; and
35	(C) At its discretion, review the books and records at the
36	location in the jurisdiction where the books and records are kept or consent

13

1	to review copies of the books and records provided electronically.
2	(3) The political subdivision and the video service provider are
3	responsible for their respective costs of the audit.
4	(i) Payment of an undisputed amount or refund due to the political
5	subdivision or the video service provider is required within sixty (60) days
6	after it is recognized, plus the interest as computed on civil judgments.
7	(j) The video service provider shall keep business records showing any
8	gross revenue, even if there is a change in ownership, for at least three (3)
9	years after the revenue is recognized by the video service provider in its
10	books and records.
11	(k) A video service provider may identify and collect the amount of
12	the video service provider fee as a separate line item on the regular bill of
13	each subscriber.
14	(1)(1) Any city annexing lands shall notify a video service provider
15	in writing of any such annexation, including a description of the territory
16	annexed.
17	(2) Beginning the first day of the calendar quarter occurring
18	after the video service provider has received at least ninety-days' notice of
19	annexation of customers into the city's corporate limits, subscribers within
20	the annexed territory shall be considered city subscribers for purposes of
21	this section.
22	
23	23-19-207. Prohibited activity - Remedies for noncompliance.
24	<u>(a) A video service provider shall not deny access to video service to</u>
25	any group of potential residential subscribers based on the income of the
26	residents in the local area in which such a group resides.
27	(b) A franchising authority or political subdivision shall not impose
28	on a video service provider any build-out or other requirements for the
29	construction, placement, or installation of facilities used to provide video
30	services.
31	(c)(l) If a court of competent jurisdiction finds that the holder of a
32	certificate of franchise authority is not in compliance with this subchapter,
33	the court shall order the holder of the certificate of franchise authority to
34	cure the noncompliance within a reasonable time.
35	(2) If the holder of a certificate of franchise authority fails
36	to cure the noncompliance as ordered by a court under subdivision (c)(l) of

14

SB101

1	this section, the court may remedy the noncompliance.
2	
3	23-19-208. Customer service standards.
4	(a) A video service provider shall comply with the customer service
5	requirements under 47 C.F.R. § 76.309(c), as it existed on January 1, 2013.
6	(b)(1) A video service provider shall maintain a local or toll-free
7	number for customer service contact.
8	(2)(A) A video service provider shall implement an informal
9	process for handling political subdivision or customer inquiries, billing
10	issues, service issues, and other complaints.
11	(B) If an issue is not resolved through the informal
12	process under subdivision (b)(2)(A) of this section, a political subdivision
13	may request a confidential, nonbinding mediation with the video service
14	provider, with the costs of the mediation to be shared equally between the
15	political subdivision and the video service provider.
16	(c)(l) A video service provider shall notify customers in writing of a
17	change in rates, programming services, or channel positions as soon as
18	possible.
19	(2) Written notice shall be given to subscribers at least thirty
20	(30) days in advance of the change if the change is within the control of the
21	video service provider.
21	
21 22	video service provider.
21 22 23	<u>video service provider.</u> 23-19-209. Designation and use of channel capacity for public,
21 22 23 24	<u>video service provider.</u> <u>23-19-209. Designation and use of channel capacity for public,</u> <u>educational, or governmental use.</u>
21 22 23 24 25	<u>video service provider.</u> <u>23-19-209. Designation and use of channel capacity for public,</u> <u>educational, or governmental use.</u> <u>(a) As used in this section, "public, education, and government access</u>
21 22 23 24 25 26	<u>video service provider.</u> <u>23-19-209. Designation and use of channel capacity for public,</u> <u>educational, or governmental use.</u> <u>(a) As used in this section, "public, education, and government access</u> <u>channels", also known as "PEG channels", means channels used for</u>
21 22 23 24 25 26 27	<u>video service provider.</u> <u>23-19-209. Designation and use of channel capacity for public,</u> <u>educational, or governmental use.</u> <u>(a) As used in this section, "public, education, and government access</u> <u>channels", also known as "PEG channels", means channels used for</u> <u>noncommercial local interest programming.</u>
21 22 23 24 25 26 27 28	<pre>video service provider. 23-19-209. Designation and use of channel capacity for public, educational, or governmental use. (a) As used in this section, "public, education, and government access channels", also known as "PEG channels", means channels used for noncommercial local interest programming. (b)(1) A video service provider, on the date that it first provides</pre>
21 22 23 24 25 26 27 28 29	<pre>video service provider. 23-19-209. Designation and use of channel capacity for public, educational, or governmental use. (a) As used in this section, "public, education, and government access channels", also known as "PEG channels", means channels used for noncommercial local interest programming. (b)(1) A video service provider, on the date that it first provides video service to a subscriber in the service area of a political subdivision</pre>
21 22 23 24 25 26 27 28 29 30	<pre>video service provider. 23-19-209. Designation and use of channel capacity for public, educational, or governmental use. (a) As used in this section, "public, education, and government access channels", also known as "PEG channels", means channels used for noncommercial local interest programming. (b)(1) A video service provider, on the date that it first provides video service to a subscriber in the service area of a political subdivision or within a reasonable time, shall:</pre>
21 22 23 24 25 26 27 28 29 30 31	<pre>video service provider. 23-19-209. Designation and use of channel capacity for public, educational, or governmental use. (a) As used in this section, "public, education, and government access channels", also known as "PEG channels", means channels used for noncommercial local interest programming. (b)(1) A video service provider, on the date that it first provides video service to a subscriber in the service area of a political subdivision or within a reasonable time, shall: (A) Designate a sufficient amount of capacity on its video</pre>
21 22 23 24 25 26 27 28 29 30 31 32	<pre>video service provider. 23-19-209. Designation and use of channel capacity for public, educational, or governmental use. (a) As used in this section, "public, education, and government access channels", also known as "PEG channels", means channels used for noncommercial local interest programming. (b)(1) A video service provider, on the date that it first provides video service to a subscriber in the service area of a political subdivision or within a reasonable time, shall:</pre>
21 22 23 24 25 26 27 28 29 30 31 32 33	<pre>video service provider. 23-19-209. Designation and use of channel capacity for public, educational, or governmental use. (a) As used in this section, "public, education, and government access channels", also known as "PEG channels", means channels used for noncommercial local interest programming. (b)(1) A video service provider, on the date that it first provides video service to a subscriber in the service area of a political subdivision or within a reasonable time, shall:</pre>

15

1	to a subscriber in a political subdivision, whichever is less.
2	(2)(A) A political subdivision served by an incumbent video
3	service provider that opts to provide service under a certificate of
4	franchise authority issued under § 23-19-203 is entitled to PEG channels
5	under this section.
6	(B) If the political subdivision was not served by an
7	incumbent video service provider, the video service provider shall provide
8	one (1) PEG channel for the use of the political subdivision.
9	(3) A political subdivision may waive its rights to a PEG
10	channel.
11	(c)(1) A video service provider is responsible for:
12	(A) The transmission of the programming on each channel to
13	subscribers; and
14	(B) Providing one (1) point of connectivity to each PEG
15	channel distribution point in the political subdivision to be served.
16	(2) A video service provider may:
17	(A) Provide PEG channels on a service tier subscribed to
18	by more than fifty percent (50%) of a video service provider's subscribers;
19	(B) Consolidate PEG channels to a single channel location;
20	and
21	(C) Provide PEG channels through an application on a menu
22	or as a choice on an assigned channel.
23	(3) A video service provider shall not:
24	(A) Change a channel location assigned to a PEG channel
25	without providing written notice to the affected political subdivision at
26	least thirty (30) days before the date on which the change is to become
27	effective; or
28	(B) Be required to provide an institutional network or
29	equivalent capacity on its video service network.
30	(4) When technically and economically possible, a video service
31	provider shall:
32	(A) Use reasonable efforts to interconnect its video
33	network to share PEG channel programming with other video service providers
34	through direct cable, microwave link, satellite, or other reasonable method
35	of connection;
36	(B) Negotiate in good faith to provide interconnection of

SB101

1	PEG channels; and
2	(C) If requesting to interconnect its video network to
3	share PEG channel programming with another video service provider, pay for
4	the cost of the interconnection.
5	(d)(1) The operation, production, and content of any programming aired
6	on a PEG channel is solely the responsibility of the public, educational, and
7	governmental agencies receiving the benefit of the capacity.
8	(2) The entity producing the PEG channel programming and sending
9	it to the video service provider shall ensure that transmissions, content, or
10	programming to be sent to the video service provider is:
11	(A) Provided in a manner that is capable of being accepted
12	and sent by the video service provider over its video service network without
13	alteration or change in the content or transmission signal; and
14	(B) Compatible with the technology or protocol used by the
15	video service provider to deliver its video service.
16	(3) Governmental entities utilizing PEG channels shall make the
17	programming available to video service providers providing service in the
18	governmental entity's jurisdiction in a nondiscriminatory manner.
19	(4) The governmental entity providing programming for use on a
20	channel designated for public, education, and government access use may
21	request a change of the point of connectivity but shall pay the video service
22	provider for costs associated with the change of the point of connectivity.
23	
24	23-19-210. Applicability of other laws.
25	(a) The General Assembly intends that this subchapter be consistent
26	with the Cable Communications Policy Act of 1984, 47 U.S.C. §§ 521 et seq.,
27	as it existed on January 1, 2013.
28	(b) Except as otherwise stated in this subchapter, this subchapter
29	shall not be interpreted to prevent a video service provider, a political
30	subdivision, or a franchising entity from entering into a negotiated
31	franchise agreement with a political subdivision or seeking clarification of
32	its rights and obligations under federal or state law or to exercise a right
33	or authority under federal or state law.
34	(c) This subchapter does not limit, abrogate, or supersede Title 23,
35	Chapter 17, regarding telecommunications service in the state, and does not
36	require a telephone corporation to get a certificate of franchise authority

1	or local authorization under this subchapter to permit the telephone
2	corporation to construct, upgrade, operate, or maintain its
3	telecommunications system to provide telecommunications service.
4	(d) The regulation of a person holding a certificate of franchise
5	authority issued under this subchapter shall be exclusive to the Secretary of
6	State as provided under this subchapter.
7	(e) A person holding a certificate of franchise, with respect to any
8	political subdivision identified by the video service provider in its
9	application or modifications filed under § 23-19-203, shall not be required
10	to obtain any authorization, permit, franchise, or license from, or pay
11	another fee or franchise tax to, or post bond in any political subdivision of
12	this state to engage in the business or perform any service authorized under
13	this subchapter.
14	
15	SECTION 3. EMERGENCY CLAUSE. It is found and determined by the
16	General Assembly of the State of Arkansas that perhaps the lack of uniformity
17	in the laws governing video service providers is inequitable to certain
18	citizens and government entities; that this act establishes uniform
19	regulation of video service providers and a simplified process for the
20	issuance of a state franchise that will encourage entry of new video service
21	providers to the state marketplace; and that this act is immediately
22	necessary because it ensures uniform regulation of video service providers,
23	assures equality of treatment of video service providers, and encourages new
24	video service providers to enter the state. Therefore, an emergency is
25	declared to exist, and this act being immediately necessary for the
26	preservation of the public peace, health, and safety shall become effective
27	<u>on:</u>
28	(1) The date of its approval by the Governor;
29	(2) If the bill is neither approved nor vetoed by the Governor,
30	the expiration of the period of time during which the Governor may veto the
31	<u>bill; or</u>
32	(3) If the bill is vetoed by the Governor and the veto is
33	overridden, the date the last house overrides the veto.
34	
35	/s/Files
36	

18