| 1       | State of Arkansas   | A Bill                                 |                       |  |
|---------|---|--|-----------------------|--|
| 2       | 92nd General Assembly   | A DIII                                 | 0711. TF DYL 150      |  |
| 3       | Regular Session, 2019   |  | SENATE BILL 450       |  |
| 4       |   | n'                                     |                       |  |
| 5       | By: Senators B. Johnson, Maloch,                                      |  | X7 1 . XX             |  |
| 6       | By: Representatives Richmond, B                                       | entley, D. Douglas, Eubanks, Sullivan, | , vaugnt, watson      |  |
| 7       |   | For An Act To Be Entitled              |                       |  |
| 8       | AN ACT TO ESTABLISH THE ARKANSAS NEW FARM MACHINERY                   |  |                       |  |
| 9<br>10 | QUALITY ASSURANCE ACT; AND FOR OTHER PURPOSES.                        |  |                       |  |
| 10      | QUALIII ASSUK   | ANCE ACI; AND FOR OTHER FURP           | USES.                 |  |
| 12      |   |  |                       |  |
| 13      |   | Subtitle                               |                       |  |
| 14      | TO ESTA   | BLISH THE ARKANSAS NEW FARM            |                       |  |
| 15      |   | RY QUALITY ASSURANCE ACT.              |                       |  |
| 16      |   | vi quizzii iiobuluiioz iioi.           |                       |  |
| 17      |   |  |                       |  |
| 18      | BE IT ENACTED BY THE GENE   | RAL ASSEMBLY OF THE STATE OF           | ARKANSAS:             |  |
| 19      |   |  |                       |  |
| 20      | SECTION 1. Arkansa  | s Code Title 4, Chapter 96,            | is amended to add an  |  |
| 21      | additional subchapter to read as follows:                             |  |                       |  |
| 22      | <u> Subchapter 3 — Ark</u>  | ansas New Farm Machinery Qua           | lity Assurance Act    |  |
| 23      |   |  |                       |  |
| 24      | 4-96-301. Title.  |  |                       |  |
| 25      | This subchapter sha   | ll be known and may be cited           | as the "Arkansas New  |  |
| 26      | Farm Machinery Quality As   | surance Act".                          |                       |  |
| 27      |   |  |                       |  |
| 28      | 4-96-302. Definiti  | .ons.                                  |                       |  |
| 29      | As used in this sub   | chapter:                               |                       |  |
| 30      | <u>(1) "Authori</u>   | zed dealer" means an individ           | ual, corporation, or  |  |
| 31      | limited liability company   | authorized by the manufactu            | rer or distributor to |  |
| 32      | sell, barter, or exchange   | a particular make of new fa            | rm machinery;         |  |
| 33      | <u>(2) "Buyer"</u>  | means a person, corporation,           | or limited liability  |  |
| 34      | company that purchases new farm machinery to be used for agricultural |  |                       |  |
| 35      | purposes that is entitled   | by the terms of a warranty             | to enforce the        |  |
| 36      | obligations of the warran   | ty;                                    |                       |  |

| 1  | (3) "Collateral charges" means any additional charge to a buyer               |  |  |
|----|---|--|--|
| 2  | or consumer not directly attributable to the aggregate purchase price of a    |  |  |
| 3  | manufacturer for farm machinery;  |  |  |
| 4  | (4) "Comparable farm machinery" means an identical or reasonable              |  |  |
| 5  | replacement piece of farm machinery;  |  |  |
| 6  | (5) "Consumer" means a purchaser or lessee of farm machinery,                 |  |  |
| 7  | other than for purposes of resale, or a person entitled to enforce the        |  |  |
| 8  | obligations of the warranty during the duration of the farm machinery qualit  |  |  |
| 9  | assurance period.   |  |  |
| 10 | (6)(A) "Farm machinery" means self-propelled equipment or                     |  |  |
| 11 | machinery used for agricultural purposes that is being transferred for the    |  |  |
| 12 | first time from a manufacturer, distributor, or an authorized dealer.         |  |  |
| 13 | (B) "Farm machinery" includes farm machinery propelled by                     |  |  |
| 14 | power other than physical power if the farm machinery is not an off-road      |  |  |
| 15 | vehicle or equipment under twenty-five horsepower (25 hp);                    |  |  |
| 16 | (7) "Nonconformity" means any condition of farm machinery that:               |  |  |
| 17 | (A) Does not conform with the terms of an express warranty                    |  |  |
| 18 | issued by a manufacturer to a consumer;                                       |  |  |
| 19 | (B) Significantly impairs the use, value, or safety of the                    |  |  |
| 20 | farm machinery; and   |  |  |
| 21 | (C) Does not arise or occur as a result of abuse or                           |  |  |
| 22 | neglect, including without limitation failure to operate and maintain the     |  |  |
| 23 | farm machinery according to the manufacturer's operator manual and            |  |  |
| 24 | recommended maintenance of the farm machinery;                                |  |  |
| 25 | (8) "Reasonable allowance for consumer use" means an amount                   |  |  |
| 26 | attributable to use by a consumer:  |  |  |
| 27 | (A) Before the consumer's first report of the                                 |  |  |
| 28 | nonconformity to the manufacturer or authorized dealer of the farm machinery; |  |  |
| 29 | (B) During any period of use of the farm machinery                            |  |  |
| 30 | subsequent to the first report of nonconformity if the farm machinery is not  |  |  |
| 31 | out of service by reason of repair of the reported nonconformity; and         |  |  |
| 32 | (C) Of the farm machinery provided by the manufacturer or                     |  |  |
| 33 | its authorized dealer while the farm machinery is out of service by reason o  |  |  |
| 34 | repair of the reported nonconformity, but not less than the fair lease value  |  |  |
| 35 | of the farm machinery; and  |  |  |
| 36 | (9)(A) "Warranty" means a written warranty, as labeled, issued                |  |  |

1 by a manufacturer of new farm machinery or an affirmation of fact or promise 2 made by the manufacturer, including any terms or conditions precedent to the 3 enforcement of obligations under that warranty in connection with the sale or 4 lease of farm machinery to a consumer concerning the nature of the material 5 or workmanship that affirms or promises that the material or workmanship is 6 free of defects or will meet a specified level of performance. 7 (B) "Warranty" does not include a statement or expression 8 made by an authorized dealer. 9 10 4-96-303. Notice. (a)(1) When a consumer purchases or leases farm machinery from a 11 12 manufacturer or an authorized dealer, the manufacturer, an agent of the 13 manufacturer, or the authorized dealer, shall at the time of purchase: 14 (A) Provide to the consumer a written statement that 15 explains the rights and obligations of a consumer under this subchapter; 16 (B) Obtain a signed acknowledgment from the consumer of 17 the receipt of the written statement described in subdivision (a)(1)(A) of 18 this section; and 19 (C) For self-propelled farm machinery, maintain copies of 20 the consumer's signed acknowledgment for at least five (5) years. 21 (2) It is a violation of this subchapter for a manufacturer, an 22 agent of a manufacturer, a distributor, or an authorized dealer to fail to 23 provide to a consumer the written statement required under subdivision 24 (a)(l)(A) of this section. 25 (b)(1) The Consumer Protection Division of the office of the Attorney 26 General shall prepare a written statement as described in subdivision 27 (a)(1)(A) of this section that includes the telephone number of the division 28 that the consumer can call to obtain information regarding his or her rights 29 and obligations under this subchapter. 30 (2) It is a violation of this subchapter for a manufacturer, an 31 agent of a manufacturer, a distributor, or an authorized dealer to fail to 32 provide to a consumer the written statement described in subdivision (b)(1) 33 of this section. (c) A manufacturer, a distributor, or an authorized dealer that 34

violates this subchapter is liable to the state for a civil penalty of not

less than twenty-five dollars (\$25.00) but no more than one thousand dollars

35

(\$1,000) per violation. 1 2 (d)(1) A manufacturer, an agent of a manufacturer, a distributor, or 3 an authorized dealer shall clearly and conspicuously disclose to the 4 consumer, in the warranty or owner's manual, that written notice of a 5 nonconformity is required before the buyer may be eligible for a refund or 6 replacement of the farm machinery. 7 (2) A manufacturer, an agent of the manufacturer, a distributor, 8 or an authorized dealer shall provide the consumer with conspicuous notice of 9 the address and phone number for the manufacturer, distributor, or authorized 10 dealer at the time of acquisition of farm machinery to which the buyer shall send notification of a nonconformity. 11 12 (e)(1) If farm machinery does not conform to any applicable express 13 warranties and the consumer provides written notice by certified mail to the 14 manufacturer, distributor, or authorized dealer demanding correction or 15 repair of the nonconformity during the term of the express warranty or during 16 the one-year period following the date of original delivery of the farm 17 machinery to the consumer, whichever period expires earlier, the manufacturer, agent of a manufacturer, distributor, or an authorized dealer 18 19 shall make any necessary repairs to conform the farm machinery to the express 20 warranties, notwithstanding the fact that the repairs are made after the 21 expiration of the term of the express warranty or the one-year period 22 described in this subdivision (e)(1). 23 (2) For self-propelled farm machinery, this section is limited 24 to warranty coverage for the engine, transmission, and power train. 25 (f) This subchapter applies to farm machinery sold on or after January 1, 2020. 26 27 28 4-96-304. Right to repair. 29 After notice is provided under § 4-96-303, a manufacturer, a 30 distributor, or an authorized dealer shall have the right to repair a nonconformity of farm machinery: 31 32 (1)(A) Three (3) times for the same repair issue or thirty (30) 33 days out of service for the same issue under this subchapter. 34 (B) The cost of three (3) repairs shall equal at least 35 thirty percent (30%) of total purchase price of the farm machinery in order

to trigger recourse under this subchapter; or

| 1  | (2)(A) Five (5) times for all issues or sixty (60) days of out                |  |  |  |
|----|---|--|--|--|
| 2  | of service time.  |  |  |  |
| 3  | (B) The cost of five (5) repairs under subdivision (2)(A)                     |  |  |  |
| 4  | of this section shall be equal to at least fifty percent (50%) of the total   |  |  |  |
| 5  | purchase price of the farm machinery in order to trigger recourse under this  |  |  |  |
| 6  | subchapter.   |  |  |  |
| 7  | (C) Days of out of service time do not count for the                          |  |  |  |
| 8  | purposes of subdivision (1)(A) of this section if the authorized dealer       |  |  |  |
| 9  | provides comparable farm machinery.   |  |  |  |
| 10 |   |  |  |  |
| 11 | 4-96-305. Refund or replacement.  |  |  |  |
| 12 | (a) If a manufacturer, an agent of a manufacturer, a distributor, or          |  |  |  |
| 13 | an authorized dealer does not conform farm machinery to the warranty as       |  |  |  |
| 14 | required under § 4-96-303, after notice of the nonconformity under § 4-96-303 |  |  |  |
| 15 | by repairing or correcting one (1) or more nonconformities that substantially |  |  |  |
| 16 | impair the farm machinery after a reasonable number of attempts, then, within |  |  |  |
| 17 | thirty (30) days, the manufacturer or distributor shall:                      |  |  |  |
| 18 | (1) At the time of receipt of payment of a reasonable offset fo               |  |  |  |
| 19 | use by the consumer, replace the farm machinery with comparable farm          |  |  |  |
| 20 | machinery acceptable to the consumer; or                                      |  |  |  |
| 21 | (2) Repurchase the farm machinery from the buyer or lessor and                |  |  |  |
| 22 | refund to the buyer or lessor the full purchase price or lease price, less:   |  |  |  |
| 23 | (A) A reasonable allowance for consumer use; and                              |  |  |  |
| 24 | (B) A reasonable offset for physical damage sustained by                      |  |  |  |
| 25 | the farm machinery while under the ownership of the consumer.                 |  |  |  |
| 26 | (b) The replacement or refund under subsection (a) of this section            |  |  |  |
| 27 | shall include payment of all collateral charges and reasonably incurred       |  |  |  |
| 28 | incidental charges.   |  |  |  |
| 29 | (c) A buyer has an unconditional right to choose a refund rather than         |  |  |  |
| 30 | a replacement under this subchapter.  |  |  |  |
| 31 | (d) At the time of the refund or replacement, a consumer, lien holder         |  |  |  |
| 32 | or lessor shall furnish clear title to and possession of the farm machinery   |  |  |  |
| 33 | to the manufacturer, distributor, or authorized dealer.                       |  |  |  |
| 34 | (e) The amount of reasonable allowance for consumer use is determined         |  |  |  |
| 35 | by the fair lease value of the farm machinery.                                |  |  |  |

| 1  | 4-96-306. Affirmative defenses.   |  |  |
|----|---|--|--|
| 2  | It is an affirmative defense to a claim under this subchapter that:                               |  |  |
| 3  | (1) A defect or condition does not substantially impair the use,                                  |  |  |
| 4  | value, or safety of the farm machinery;   |  |  |
| 5  | (2) A nonconformity is the result of an accident, abuse,  |  |  |
| 6  | $\underline{\text{neglect}},$ or unauthorized modification or alteration of the farm machinery by |  |  |
| 7  | a person other than the manufacturer, agent of a manufacturer, distributor,                       |  |  |
| 8  | or an authorized dealer;  |  |  |
| 9  | (3) A claim by the consumer was not filed in good faith; or                                       |  |  |
| 10 | (4) If there are any other defense allowed by law that may be                                     |  |  |
| 11 | raised against the claim.   |  |  |
| 12 |   |  |  |
| 13 | 4-96-307. Enforcement - Exclusivity - Costs and expenses.   |  |  |
| 14 | (a) A consumer may bring a civil action to enforce this subchapter in                             |  |  |
| 15 | a court of competent jurisdiction.  |  |  |
| 16 | (b) This subchapter does not limit the rights and remedies that are                               |  |  |
| 17 | otherwise available to a consumer under any applicable law.                                       |  |  |
| 18 | (c)(1) A consumer who prevails in a legal proceeding under this                                   |  |  |
| 19 | subchapter is entitled to recover, as part of the judgment, a sum equal to                        |  |  |
| 20 | the aggregate amount of costs and expenses, including attorney's fees.                            |  |  |
| 21 | (2) The attorney's fees shall be:   |  |  |
| 22 | (A) Based on actual time expended by the attorney; and  |  |  |
| 23 | (B) Based on charges reasonably incurred by the consumer  |  |  |
| 24 | for or in connection with the commencement and prosecution of the action as                       |  |  |
| 25 | determined by the court.  |  |  |
| 26 |   |  |  |
| 27 | 4-96-308. Action - Limitation.  |  |  |
| 28 | An action brought under this subchapter shall commence within two (2)                             |  |  |
| 29 | years following the date a buyer first reports the nonconformity to a                             |  |  |
| 30 | manufacturer, an agent of a manufacturer, a distributor, or an authorized                         |  |  |
| 31 | dealer.   |  |  |
| 32 |   |  |  |
| 33 |   |  |  |
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