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2	93rd General Assembly A Bill	
3	Regular Session, 2021	SENATE BILL 348
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5	By: Senator A. Clark	
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8	AN ACT CONCERNING THE EDUCATION OMBUDSMAN; TO CREATE	
9	THE EDUCATION OMBUDSMAN DIVISION WITHIN THE DIVISION	
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22	SECTION 1. DO NOT CODIFY. <u>Legislative intent.</u>	
23	It is the intent of the General Assembly to create an H	Iducation
24	Ombudsman Division within the Division of Elementary and Seco	ondary Education
25	to provide for independent oversight of education in Arkansas	<u>3.</u>
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27	SECTION 2. Arkansas Code Title 6, Chapter 10, Subchapt	er l, is amended
28	to add an additional section to read as follows:	
29	<u>6-10-135. Education Ombudsman Division — Creation — Po</u>	wers and duties.
30	<u>(a)(1) There is created within the Division of Element</u>	ary and
31	Secondary Education the Education Ombudsman.	
32	(2) The Secretary of the Department of Education	<u>ı shall:</u>
33	(A) Hire an Education Ombudsman; and	
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35		<u>ı Ombudsman shall</u>
36	<u>include a master's degree in:</u>	



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1	(A) Education; or	
2	(B) A related field.	
3	(4) An individual who has served as a past public school	
4	district superintendent or who serves as a current public school district	
5	superintendent is not eligible to serve as an Education Ombudsman under this	
6	section.	
7	(b) The Education Ombudsman may:	
8	(1) Work independently of the Department of Education;	
9	(2) Communicate with a:	
10	(A) Public school student, with permission from a parent	
11	or legal guardian of the public school student;	
12	(B) Parent or legal guardian of a public school student;	
13	(C) Administration, faculty, and staff employed by a	
14	public school district or open-enrollment public charter school; and	
15	(D) Hearing officer or a due process attorney associated	
16	with a case involving a public school student;	
17	(3) Review an issue or concern related to the education of a	
18	public school student enrolled in a public school or open-enrollment public	
19	charter school; and	
20	(4) Provide training and assistance to a public school or open-	
21	enrollment public charter school, if requested.	
22	(c)(1) The Education Ombudsman shall prepare an annual report	
23	concerning the work of the Education Ombudsman, the operation of the public	
24	school and open-enrollment public charter school system, and any	
25	recommendations related to the operation of the public school or open-	
26	enrollment public charter school system.	
27	(2) The report required under subdivision (c)(1) of this section	
28	shall be submitted annually to the:	
29	(A) Secretary of the Department of Education;	
30	(B) House Committee on Education; and	
31	(C) Senate Committee on Education.	
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